



Fundamentals of Applying IBM SmartCloud Control Desk V1

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QUESTION 1

Which IBM SmartCloud Control Desk edition would include applications and capabilities to manage the data centers of multiple customers?

- A. Everyplace
- B. Entry Edition
- C. Service Provider offering
- D. IBM SmartCloud Control Desk

Correct Answer: C

QUESTION 2

Which application is used in IBM SmartCloud Control Desk to configure an event that is triggered when a record is found that meets the conditions defined by an escalation point or workflow process?

- A. Actions
- **B.** Automation Scripts
- C. Activities and Tasks
- D. Service Level Agreements

Correct Answer: A

QUESTION 3

Where are the default installation log files located in the administrative workstation?

- A. \IBM\SMP\logs
- B. \IBM\SMP\DE\logs
- C. \IBM\SMP\Maximo\logs
- D. \IBM\Websphere\AppServer\Profiles\\logs\

Correct Answer: A

QUESTION 4

When using the Quick Configuration application in IBM SmartCloud Control Desk to load configuration item data, what is a supported file type?



A. XLS		
B. TXT		
C. PDF		
D. CSV		
Correct Answer: D		

QUESTION 5

What are two inputs of the Asset Management process? (Choose two.)

- A. Items
- B. Asset Reports
- C. Definitive Spares
- D. Supporting Contracts
- E. Asset Reconciliation Data
- Correct Answer: AD

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