



C9560-659^{Q&As}

Fundamentals of Applying IBM SmartCloud Control Desk V1

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QUESTION 1

How can a user view the topology of a configuration item (CI) affected by an incident?

- A. From the incident record, navigate to the CI Topology tab
- B. From the incident record, open the Select Action menu, and select View CI Topology
- C. From the incident record, open the Detail Menu next to the CI, select Go to Configuration Items, and navigate to the CI Topology tab
- D. Go to the IT Infrastructure module, open the Configuration Items application, enter the incident number, click Enter, and navigate to the CI Topology tab

Correct Answer: C

QUESTION 2

What can be configured by an administrator in the Self Service Center application?

- A. The background color of the shopping cart.
- B. The fonts for the Self Service Center application.
- C. The colors and thresholds limits for the monitor gauges.
- D. The items included in the navigator and the order in which they are displayed.

Correct Answer: D

QUESTION 3

By default, what are three of the required fields in a bulletin board message? (Choose three.)

- A. Subject
- B. Message
- C. Message ID
- D. Organization
- E. Person Group
- F. Expiration Date

Correct Answer: ACF

QUESTION 4



Which component is optional in an IBM SmartCloud Control Desk installation?

- A. Web server
- B. Directory server
- C. Database server
- D. Application server

Correct Answer: B

QUESTION 5

Which action can update Actual Configuration Items (CI) information?

- A. Promotion
- B. Asset/CI Link
- C. Update Promotion
- D. IBM Tivoli Integration Composer Data Load

Correct Answer: D

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