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QUESTION 1

Which statement best describes the Test Fix Maintenance Delivery Vehicle?

- A. Test fixes may only be released on one fixed date each quarter.
- B. Test fixes include enhancements or new features for the product.
- C. Test fixes are announced by IBM and can be downloaded on the IBM website.
- D. Test fixes may be file replacements without formal packaging or documentation.

Correct Answer: D

QUESTION 2

Which is a diagnostic tool provided by IBM?

- A. Debugger
- B. Log Analyzer
- C. Beyondcompare
- D. Integrity Analyzer
- Correct Answer: B

QUESTION 3

If an individual needs to search knowledge for several products in one step, how can this be done?

- A. use the product selector dialog to select All
- B. perform separate searches for each product
- C. enter the keywords in for a search, without selecting a product
- D. go to the search dialog for task types and select up to 5 products

Correct Answer: D

QUESTION 4

What does the acronym ICN stand for?

- A. Identity Country Name
- B. Internal Contact Name



- C. IBM Customer Number
- D. Identification Correspondence Number

Correct Answer: C

QUESTION 5

What is the IBM Tivoli Support response goal for severity 1 PMRs outside business hours?

- A. within 1 hour
- B. within 2 hours
- C. within 30 minutes
- D. within 90 minutes
- Correct Answer: B

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