



C9550-275^{Q&As}

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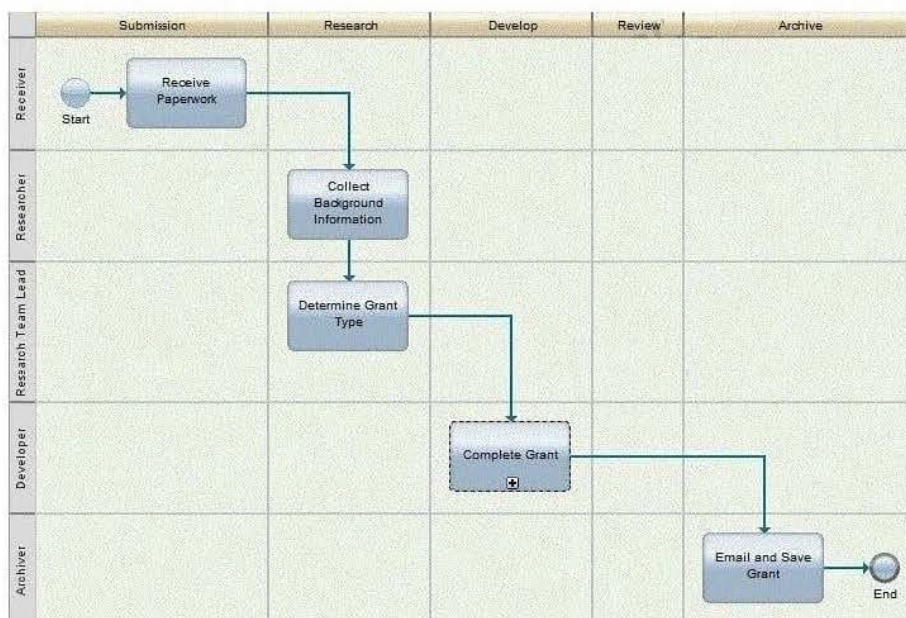
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QUESTION 1

During a process discovery session, the business subject matter experts (SMEs) and the BPM analyst have created the following process for a "3rd Party Grant Writing Process":





The business subject matter experts (SMEs) insist that the review after the "Develop" activities will be completed outside of the process platform. The process platform will be alerted that the reviews are complete and the process should proceed to the "Archive" activities".

How should the BPM analyst adjust the process so that the business requirements can be captured and a BPM Developer can have enough information to build an executable process?

- A. Combine the "Review" milestone and the "Archive" milestone into "Review and Archive"
- B. Insert an Exception event on the process flow between "Complete Grant" and "\\Email and Save Grant\\"
- C. Add a system swimlane and a message event to receive the review message (placed in new swimlane and the "Review" milestone)
- D. Add a swimlane to the process diagram for a "Reviewer" role and an activity to accept the reviews (placed in new swimlane and the "\\Review\\" milestone)

Correct Answer: C

QUESTION 2

A company needs to improve their hiring process and hired a BPM analyst to map the current state. During the discovery session, the business subject matter experts (SMEs) indicate to the BPM analyst that the hiring request is reviewed by both the human resource admin and the human resource manager. How should the BPM analyst document the participant role for this activity?

- A. Assign the admin as the participant since the admin is paid less.
- B. Assign the manager as the participant since the admin reports to the manager.
- C. Break the "Review" task into separate tasks and define who does what.
- D. Pick either the admin or the manager and assign the "Review" task to that role.

Correct Answer: C

QUESTION 3

A BPM analyst has been asked to define the metrics for a process. What is the correct sequential order for determining metrics?

- A. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Tracked Data and Key Performance Indicators (KPIs)

4.



Scoreboards, Reports, and Service Level Agreements (SLAs)

B. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

QUESTION 4

A BPM analyst is defining a mortgage loan approval process where the Business Process Management System (BPMS) will get the credit score of the applicant from the Credit Bureau and validate if the loan can be approved for the applicant. The BPM analyst must add this activity:

A. as an Ad-Hoc Event.

B. to a System Lane.



C. to both a Human Participant and System Lane.

D. to a Human Participant Lane who had the prior task.

Correct Answer: B

QUESTION 5

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

A. contain all required implementation details needed by developers.

B. focus on what is required and not on how the requirements are met.

C. support waterfall development and are completely defined before development begins.

D. with less business value must not be defined since they are not going to be developed.

Correct Answer: B

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