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Blueworks Live IBM Business Process Manager Express or Standard Edition V8.0 BPM Analysis

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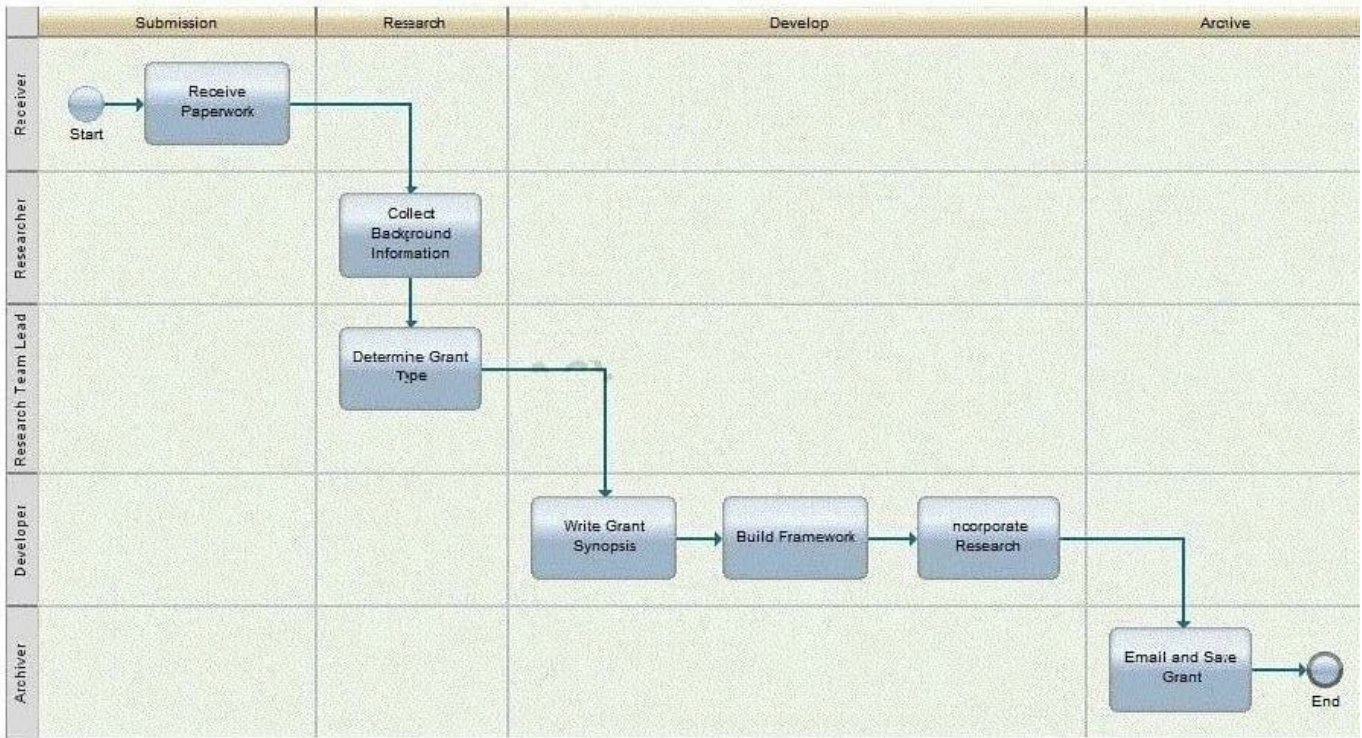Following Questions and Answers are all new published by IBM Official Exam Center

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QUESTION 1

A BPM analyst has built the following process diagram during a process discovery workshop.

Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V8.0. How would the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

A. Combine the Developer\\\'s 3 activities into a sub-process.

B. Add a separate swimlane for each activity in the Developer swimlane.

C. Add a separate milestones for each activity in the Developer swimlane.

D. Color each activity with a different color to indicate separate Coaches.

Correct Answer: A

QUESTION 2

During a playback session, a business user asks the following question: "Once a task is assigned to a user, can the task be reassigned to another user?" Which one of the following responses is a valid response by a BPM analyst?

A. No, assignment must be built into the system.

B. No, once a task is assigned to a user the task must be completed by the user.

C. Yes, a user can reassign their task to any other user.

D. Yes, reassignment is possible dependant upon the role of the user.

Correct Answer: D

QUESTION 3

The project manager needs assistance from the BPM analyst in building a process roadmap. What tool should the BPM analyst use to create a detailed list of areas of opportunity?

A. A Prioritization Matrix

B. A Root Cause Analysis Matrix

C. A Business Value Add Analysis Matrix

D. A Failures Mode Effect Analysis (FMEA) Matrix

Correct Answer: A

QUESTION 4

A BPM analyst is modeling the process for acquiring membership at a club. The analyst interviewed the front office supervisor, who provided the following description of the first activity "Enter Application":

"One of our receptionists receives a paper application from the potential client, an applicant. The receptionist first looks up the client\'s name and address to see if it exists in our system, then enters the information from the paper application into the system, and assigns a membership number to the application. When the application entry is complete, the receptionist sends it to the manager for an initial review."

The BPM analyst has created the discovery map in Blueworks Live and now needs to enter information from the above description into the Details fields for the activity "Enter Application".

For the activity "Enter Application", what are the Inputs and Outputs?

A. Inputs:
    Application Form
    Outputs:
    Application
    Membership Number

B. Inputs:
    Membership Number
    Outputs:
    Application
    Membership Number

C. Inputs:
    Membership Number
    Outputs:
    Application
    Membership Number
    Name
    Address

D. Inputs:
    Application Form
    Membership Number
    Name
    Address
    Outputs:
    Application
    Membership Number
    Name
    Address

A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: A

QUESTION 5

A BPM analyst is helping to identify and select the appropriate solution for process improvement in a large BPM project.
What are the business levers the BPM analyst should focus on?

A. Policy, Technology, Organization and People

B. Policy, Data, Organization and People

C. Process, Technology, Organization and People

D. Process, Data, Organization and People

Correct Answer: C