

C9550-275^{Q&As}

Blueworks Live IBM Business Process Manager Express or Standard Edition V8.0 BPM Analysis

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QUESTION 1

A BPM analyst is discovering a process where the subject matter experts are explaining what to do when process instances fail during system maintenance. Which symbol in the BlueWorks Live should the BPM analyst use to define this process?





CB.



CC.



CD.



- A. Exhibit A
- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: B

QUESTION 2



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A company needs to improve their hiring process using Business Process Management Software (BPMS). The BPM analyst has completed the current state process discovery and analysis by involving the business subject matter expert (SME) and is ready to define the future state process map. The BPM analyst anticipates many system integrations in the future state process. Who should the BPM analyst involve during the definition of the future state process?

the ruture state process. Who should the BPM analyst involve during the definition of the ruture state process?
A. 1. Process Owner
2.
Business subject matter experts
3.
BPMS Lead Developer
4.
Client\\'s IT representative
B. 1. Project Manager
2.
Business subject matter experts
3.
BPMS Lead Developer
4.
Client\\'s IT representative
C. 1. Process Owner
2.
Business subject matter experts
3.
BPMS Lead Developer
4.
Project Manager
D. 1. Process Owner
2.
Quality Assurance
3.
BPMS Lead Developer



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4.

Client\\'s IT representative

Correct Answer: A

QUESTION 3

A company needs to improve their hiring process and has requested a BPM analyst to define a future state process. After analyzing the current state process, the BPM analyst found many opportunities for improvement which could lead this initiative into a 5 year project. How should the BPM analyst map the future state process?

- A. Map a short term process which includes only low effort opportunities.
- B. Map one single process which includes all improvement opportunities.
- C. Build a short term and a long term future state process road-map through prioritization of the opportunities.
- D. Build a roadmap of processes for all releases in the next 5 years by categorizing the opportunities into individual releases.

Correct Answer: C

QUESTION 4

A BPM analyst is modeling the process for acquiring membership at a club. The analyst interviewed the front office supervisor, who provided the following description of the first activity "Enter Application":

"One of our receptionists receives a paper application from the potential client, an applicant. The receptionist first looks up the client\\'s name and address to see if it exists in our system, then enters the information from the paper application into the system, and assigns a membership number to the application. When the application entry is complete, the receptionist sends it to the manager for an initial review."

The BPM analyst has created the discovery map in Blueworks Live and now needs to enter information from the above description into the Details fields for the activity "Enter Application".

For the activity "Enter Application", what are the Inputs and Outputs?

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C A. Inputs:

Application Form

Outputs:

Application

Membership Number

CB. Inputs:

Membership Number

Outputs:

Application

Membership Number

C.C. Inputs:

Membership Number

Outputs:

Application

Membership Number

Name

Address

C D. Inputs:

Application Form

Membership Number

Name

Address

Outputs:

Application

Membership Number

Name

Address

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: A

QUESTION 5

A company needs to improve its hiring process and hired a BPM analyst to map the current state. During the process discovery session, the team identifies that the process steps to review the "hiring" request are the same as the process steps to review a "promotion/pay rise" request. What element should the BPM analyst use to map the activities needed for the review of the "hiring" request in Blueworks Live?

A. A sub-process.



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- B. A different color.
- C. A linked process.
- D. A separate milestone.

Correct Answer: C

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