



C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

A retailer has a requirement to group certain regular items together to form a parent item. The inventory is maintained only at the parent item level and not for the components. The parent item will be sold as an individual item, with all the components.

How should the implementation professional configure the item type to support the retailer's requirement?

- A. Logical Kit
- B. Dynamic Physical Kit C Physical Kit
- C. Bundle Items

Correct Answer: C

QUESTION 2

A large retailer is out-of-stock on a tire model from the ABC tire company that is requested by a customer.

Which type of association with respect to the ABC tire model can be configured in IBM Sterling Business Center to prompt the CSR to offer the customer a similar tire from the XYZ tire company?

- A. Up-sell association
- B. Competitive association
- C. Cross-sell association
- D. Alternative association

Correct Answer: D

QUESTION 3

An implementation professional needs to assign Roles to the Participants based on the following table:

Participant	Role
A. Business Group	1. Template
B. Company	2. Enterprise
C. Legal Entity	3. Enterprise
D. Purchasing Organization	4. Node
E. Selling Organization	5. Seller
F. Plant/Warehouse	6. Buyer
G. Store/ Group of Stores	7. Hub

Which is the correct way to map the Roles to the Participants?



A. B. A7;B5;C3;D6;E2;F1;G4

B. A7;B2;C3;D6;E5;F4;G1

C. D.A6;B3;C7;D2;E5;F4;G1

Correct Answer: C

QUESTION 4

An implementation professional creates a custom or hang-off entity. Which statement about this process is NOT true?

A. Invokes Extensible APIs that store and retrieve data from hang-off tables

B. invoke dbverify for generating appropriate SQL scripts to create or alter tables for custom or hang-off entities

C. Does not provide ability to Audit item and organization tables DCreates a relationship between a standard table and a hang-off table

Correct Answer: C

QUESTION 5

An online retailer implements IBM Sterling Sensitive Data Capture Server(SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

A. The customer submits the order with token to OMS for further processing.

B. SSDCS calls the corporate credit card vault with the customer's Primary Account Number (PAN) and returns the resulting token to the order capture browser screen.

C. SSDCS sends the customer's Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid

D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A

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