



C8010-250^{Q&As}

IBM Sterling Order Management V9.4, Implementation

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QUESTION 1

In order to handle the projected sales order volume, the Schedule Order agent needs to be triggered every 5 minutes.

Where can this be configured?

- A. Under Application Platform >System Administration > Agent Criteria Groups
- B. Under the Agent Criteria Definitions for the Schedule Order transaction
- C. Under Application Platform > System Administration > Configured Servers
- D. Under the Agent Details of SCHEDULE.0001 in the System Management Console

Correct Answer: B

QUESTION 2

An implementation professional creates a custom or hang-off entity. Which statement about this process is NOT true?

- A. Invokes Extensible APIs that store and retrieve data from hang-off tables
- B. invoke dbverify for generating appropriate SQL scripts to create or alter tables for custom or hang-off entities
- C. Does not provide ability to Audit item and organization tables DCreates a relationship between a standard table and a hang-off table

Correct Answer: C

QUESTION 3

An online retailer implements IBM Sterling Sensitive Data Capture Server(SSDCS) with IBM Sterling Order Management (OMS) to tokenize customer credit card information to conform to the PCI PA-DSS strategy.

Which statement about the order capture process is INCORRECT?

- A. The customer submits the order with token to OMS for further processing.
- B. SSDCS calls the corporate credit card vault with the customer's Primary Account Number (PAN) and returns the resulting token to the order capture browser screen.
- C. SSDCS sends the customer's Primary Account Number (PAN) and a security token to OMS to ensure that the tokenization request is valid
- D. The customer enters Primary Account Number (PAN) on the order capture browser screen that is sent to SSDCS for tokenization.

Correct Answer: A



QUESTION 4

A sales order was paid for using a combination of the following payment methods:

Customer Account (\$20)

Gift Card (\$10)

Credit Card (\$90)

Gift Cards are configured such that the refund amount is returned to the Customer Account, and Credit Cards are configured to refund to the Credit Card used. The Refund Sequence for the Customer Account is 0 and Credit Card is 0. If this sales order is returned, how is the order completely refunded?

A. The Credit Card is refunded \$90, the Customer Account is refunded \$20, then the Gift Card is refunded \$10

B. The Credit Card is refunded \$90, then the Customer Account is refunded \$30.

C. The Customer Account is refunded the full amount of \$120.

D. The Customer Account is refunded \$30, then the Credit Card is refunded \$90.

Correct Answer: D

QUESTION 5

During the holidays, a large retailer wants to offer customers a free inkjet printer when they buy a new laptop and a laptop carrying case. The implementation professional will need to configure a Price Rule in IBM Sterling Business Center .

Which Price Rule type is the BEST choice?

A. Combination

B. Buy One Get One (BOGO)

C. Free Promotion

D. Cross-Sell

Correct Answer: A

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