



# C8010-241<sup>Q&As</sup>

IBM Sterling Order Management V9.2 Solution Design

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### QUESTION 1

Payment type charge sequence is configured as follows:

-Credit Card Sequence: 2

-

Gift Card Sequence: 1

-

Loyalty Card Sequence: 0 Loyalty Card Sequence: 0 All tenders require authorization and charge. An order totaling \$120 is created with three payment methods with the following maximum charge limits and sequences passed:

-Credit Card: Max Charge \$100 - Sequence 2

-

Loyalty Card: Max Charge \$10 - Sequence 1

-

Gift Card: Max Charge \$ 20 - Sequence 0 Gift Card: Max Charge \$ 20 - Sequence 0 What is the sequence in which authorization requests are created, and in what amounts?

A.

Loyalty Card \$10, Gift Card \$20, Credit Card \$90

B.

Gift Card \$20, Loyalty Card \$10, Credit Card \$90

C.

Credit Card \$100, Loyalty Card \$10, Gift Card \$10

D.

Gift Card \$20, Loyalty Card \$10, Credit Card \$100

Correct Answer: B

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### QUESTION 2

There are four nodes defined in Sterling Order Management, with the following distances from the ship-to address within a Distribution Group: Node1 - 30 miles Node2 - 40 miles Node3 - 60 miles Node4 - 75 miles All these have the resource capacity to deliver and install a product. While sourcing the order, the business wants the application to first consider the nodes within a 60 mile radius. If no resource capacity is found, it should then consider all the nodes in the Distribution Group regardless of the distance. How can this requirement be configured in the Sterling Distributed Order Management system?



- A. Configure a scheduling rule to optimize the sourcing path based on the distance.
- B. Configure sourcing rule based on expand to the next sourcing sequence to minimize number of shipments.
- C. Configure sourcing rule based on shipping and delivery inventory window, and specify the radius on the order line.
- D. Configure a sequence of sourcing rules based on the radius; the system will expand only those nodes in the Distribution Group whose distance from the ship-to location is within the set radius.

Correct Answer: D

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### QUESTION 3

A customer orders two lines, Item1 for \$10 and Item2 for \$90. The customer soon decides he wanted the updated model instead, and Return1 and Exchange1 were created for Item2 with a value of \$110 as a regular exchange.

Item1 was a gift and the recipient of the gift returned it for an alternate item of \$7 value. Return2 and Exchange2 were created for Item1 with a value of \$7 as an advanced pre-paid exchange.

The items are received at the warehouse at the same time.

Assuming the payment processing APIs are run, which of the following choices provides the correct details for:

-

Transferred, Collected and Refunded amounts, and

-

what the amounts were before and after the returns are invoiced?

A.

Exhibit A

B.

Exhibit B

C.

Exhibit C

D.

Exhibit D



A.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1	20		90
Return2		10	0
Exchange2	7		0

B.

Before invoicing	Collected	Refunded	Transferred
Sales Order	90	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	90	0	90
Return1		0	0
Exchange1	20		90
Return2		10	0
Exchange2	7		0

C.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1		20	80
Return2		10	0
Exchange2	7		0



D.

Before invoicing	Collected	Refunded	Transferred
Sales Order	100	0	0
Return1		0	0
Exchange1	0		0
Return2		0	0
Exchange2	7		0
After invoicing	Collected	Refunded	Transferred
Sales Order	100	0	90
Return1		0	0
Exchange1	20		90
Return2		0	0
Exchange2		10	0

Correct Answer: A

#### QUESTION 4

In a current implementation of Sterling Selling and Fulfillment Suite, a custom entity is created with search, list and detail views. The detail view has four inner panels and there is no anchor page specified for the layout of these panels. What will be the effect of this when a user navigates to the detail view?

- A. Only the inner panel with the lowest sequence number is displayed.
- B. Only the inner panel with the highest sequence number is displayed.
- C. All the four inner panels will be displayed vertically one below another.
- D. All the four inner panels will be displayed horizontally one after another.
- E. An error message is displayed "Application Error, No layout details found".

Correct Answer: C

#### QUESTION 5

Which of the following Sterling Call Center business requirements CANNOT be implemented using the out of the box application?

- A. Monitor orders for FTC compliance.
- B. Schedule appointments for delivery items.
- C. Initiate returns and refunds to customers immediately, if required.
- D. Retrieve a WebSphere Commerce shopping cart from the Sterling Call Center.

Correct Answer: D



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