C4090-971^{Q&As}

IBM Enterprise Storage Technical Support V4

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QUESTION 1

A customer wants to order a full rack XIV system. The customer is on the 5th floor of the building and the elevator cannot handle the weight of a fully loaded XIV.

What is needed to deliver the system to the customer?

A. Place the order with only 6 modules then perform a MES upgrade.

B. Place the order, then have the installer take apart and reassemble the XIV.

C. Place the order with just 1 TB drives.

D. Place the order with height and weight reduction delivery.

Correct Answer: B

QUESTION 2

Which product enables a single point-of-control for multiple storage resources to help support improved business application availability and greater resource utilization?

A. DS8870

B. IBM SAN Volume Controller built with IBM Spectrum Virtualize software

C. XIV Gen3

D. Storwize V3700

Correct Answer: C

QUESTION 3

What is the next step for a failed installation of an IBM TS4500 where there have been I/O errors that prevent placing the library into production even after replacement of multiple parts and verification of configuration definitions?

A. Facilitate a meeting with IBM and customer executives to discuss available options to resolve the situation.

B. Escalate the issue through the compliant process (critsit) and explain this process and next steps to the customer.

C. Conduct a workshop with customer system administrators and IBM technical field support representatives to jointly resolve the problem.

D. Perform an in-depth problem analysis and follow up with appropriate actions to resolve the issue.

Correct Answer: C

QUESTION 4

What should a storage specialist do to verify that a heterogeneous solution is supported by IBM?

A. Verify the solution using IBM Red Books

B. Check Systems Storage Interoperation Center

C. Consult the installation guide

D. Perform a proof-of-concept

Correct Answer: D

QUESTION 5

A customer would like to use Analytics to drive business growth, reduce fraud, and increase efficiency. However, budgets are limited and the customer would like to use IBM Spectrum Scale to save money with the current storage infrastructure.

Which two IBM Spectrum Scale characteristics are applicable? (Choose two.)

A. Increase storage utilization to defer future storage purchases.

B. Increase physical storage capacity to handle Analytics.

C. Reduce costs by using only high capacity drives.

D. Reduce operational efficiency to increase performance.

E. Identify the data that a company can dispose of.

Correct Answer: AD

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