



Troubleshooting Microsoft Azure Connectivity

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QUESTION 1

A company uses Azure AD Connect. The company plans to implement self-service password reset (SSPR).

An administrator receives an error that password writeback cloud not be enabled during the Azure AD Connect configuration. The administrator observes the following event log error:

Error getting auth token

You need to resolve the issue.

Solution: Use a global administrator account with a password that is less than 256 characters to configure Azure AD Connect.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

No, restarting the Azure AD Connect service would not resolve the issue described in the scenario. The error message "Error getting auth token" indicates there is a problem with authentication

, which is preventing password writeback from being enabled during the Azure AD Connect configuration.

To resolve this issue, you should first confirm that the Azure AD Connect server can authenticate to the Azure AD tenant by using a valid set of credentials. If authentication is successful, then you can investigate other possible causes such

as network connectivity issues, misconfigured firewall rules, expired certificates, etc.

Therefore, the correct answer is option B, "No".

Reference:

https://docs.microsoft.com/en-us/azure/active-directory/hybrid/tshoot-connect-authentication

https://docs.microsoft.com/en-us/azure/active-directory/hybrid/tshoot-connect-password-writeback#troubleshooting-steps

QUESTION 2

A company uses an Azure Virtual Network (VNet) gateway named VNetGW1. VNetGW1 connects to a partner site by using a site-to-site VPN connection with dynamic routing.

The company observes that the VPN disconnects from time to time.

You need to troubleshoot the cause for the disconnections.

What should you verify?



- A. The partner\\'s VPN device and VNetGW1 are configured using the same shared key.
- B. The IP address of the local network gateway matches the partner\\'s VPN device.
- C. The partner\\'s VPN device is enabled for Perfect forward secrecy.
- D. The partner/\'s VPN device and VNetGW1 are configured with the same virtual network address space.

Correct Answer: C

https://learn.microsoft.com/en-us/azure/vpn-gateway/vpn-gateway-troubleshoot-site-to-site-disconnected-intermittently (step 7)

QUESTION 3

HOTSPOT

A company uses Azure Active Directory (Azure AD) for authentication. The company synchronizes Azure AD with an onpremises Active Directory domain.

The company reports that an Azure AD object fails to sync.

You need to determine which objects are not syncing.

Which troubleshooting steps should you use to diagnose the failure?

Hot Area:

	Synchronization Service Manager Azure AD Connect Synchronization Rules Editor Synchronization Service Key Management	
TOOL TO USE TO determine issue.	Synchronization service key mat	to identify errors.
Review items where the status is	completed-*-errors completed-*-warnings success	to racinary circles

Correct Answer:



Tool to use to determine issue. Review items where the status is	Synchronization Service Manager Azure AD Connect Synchronization Rules Editor Synchronization Service Key Management	
	completed-*-errors completed-*-warnings success	to identify errors.

QUESTION 4

A company configures an Azure DNS delegated domain.

The DNS zone is marked as degraded.

You need to determine the root cause for the issue.

What are two potential causes for the issue? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. The zone contains A records.

- B. The zone contains only name server delegation records.
- C. The zone contains only glue records.
- D. The zone contains an MX record.
- E. The zone is empty.
- Correct Answer: AD

https://learn.microsoft.com/en-us/azure/dns/dns-troubleshoot

QUESTION 5

A company uses Azure AD Connect. The company plans to implement self-service password reset (SSPR).

An administrator receives an error that password writeback cloud not be enabled during the Azure AD Connect configuration. The administrator observes the following event log error:

Error getting auth token



You need to resolve the issue.

Solution: Disable password writeback and then enable password writeback.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

The solution of disabling and re-enabling password writeback may not meet the goal of resolving the issue. According to 1, there are other steps that you should try before disabling and re-enabling password writeback, such as:

1.

Confirm network connectivity

2.

Restart the Azure AD Connect Sync service

3.

Install the latest Azure AD Connect release

4.

Troubleshoot password writeback

If none of these steps work, then you can try to disable and re-enable password writeback as a last resort.

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