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Advanced Test Manager

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QUESTION 1

During the system testing phase a tester from your test team observes a failure in the system under test and he/she decides to create an incident report. The incident report is currently in a "new" state, indicating it needs to be investigated.

Which THREE of the following information items can't yet be present in the incident report?

K3 2 credits (2 credits out of 3 credits correct, 1 credit point)

- A. The type of defect that caused the failure
- B. The actual and the expected result highlighting the failure
- C. The lifecycle phase in which the defect has been introduced
- D. What really caused the failure (actual cause)
- E. Steps to reproduce the failure, including screenshots, database dumps and logs where applicable

Correct Answer: ACD

QUESTION 2

Consider the following list of statements about audits and management reviews:

- I. Audits are usually more effective than management reviews at finding defects
- II. Audits and management reviews have the same main goals, the only difference is related to the roles and level of formality
- III. A typical outcome of an audit includes observations and recommendations, corrective actions and a pass/fail assessment
- IV. An audit is not the appropriate mechanism to use at the code review in order to detect defects prior to dynamic testing

Which of the following statements is true?

K2 1 credit

- A. I. and III. are true; II. and IV. are false;
- B. II. and III are true; I. and IV. are false;
- C. III. and IV. are true; I and II are false;
- D. I, III and IV are true; II. is false;

Correct Answer: C



QUESTION 3

You are managing the system testing for a SOA based system. The integrated system consists of several subsystems:

-
- A SOA middleware
-
- A CRM (Customer Relationship Management) system
-
- A BRM (Billing and Revenue Management) system
-
- A SMS (Subscriber Management System) system and you performed a risk analysis based on these subsystems.

	Test risk scores				Bug risk scores		
	Total	Pass	Failed	Not Run	Total	Open	Resolved
SOA	80,60	75,60	1,20	3,80	11,70	0,80	10,90
CRM	50,10	18,80	3,20	28,10	14,90	0,70	14,20
BRM	19,20	18,20	0,20	0,80	2,00	0,10	1,90
SMS	19,80	17,10	0,50	2,20	2,10	0,20	1,90

At the end of the scheduled period for test execution you produce a first classical report based on the traditional metrics of testing. Test pass/fail status and bug status (open/resolved) That table provides you a distorted picture of the quality risk, because there is no indication of the risk level of the failed tests, the tests not run, or the open bugs. Thus, you produce the following table to solve this distortion issue:

In the table above, where you have introduced the concept of risk weighting, the highest risk test or bug report has a score of 1, while the lowest risk test or bug report has a score of 0.04.

Which of the following subsystems, based on the risk scores of the table, is most risky?

K4 3 credits

- A. SOA
- B. CRM
- C. BRM
- D. SMS

Correct Answer: B



QUESTION 4

Consider the following statements describing the importance of improving the test process:

- I. Test process improvement is important because being focused only on the test process it can provide recommendations to improve the test process itself, but it can't indicate or suggest improvement to areas of the development process
- II. Test process improvement is important because it is much more effective than software process improvement to improve the quality of a software system
- III. Test process improvement is important because several process improvement models (STEP, TPI Next, TMMi) have been developed over the years
- IV. Test process improvement is important because every organization, regardless of the context, should always achieve the maximum level of maturity of testing described in the test improvement models such as TMMi

Which of the following answers is correct?

K2 1 credit

- A. I. and IV. are true; II. and III. are false
- B. I., II., III. and IV are false
- C. I., II. and III are true; IV. is false
- D. I., II. and III. are false; IV. is true

Correct Answer: B

QUESTION 5

You are the Test Manager of a new project aimed at developing a software system that must be certified at level B of the DO-178B standard. The project will follow a V-Model software development life cycle and it will have four formal levels of testing: component, integration, system and acceptance testing.

You must produce the test plan documentation for this project by providing an adequate coordination across the four levels of testing in order to assure audit ability.

Which of the following answers would you expect to best describe how to organize the test plan?

K3 2 credits

- A. Produce a single master test plan that covers in detail all four levels, describing the particular activities for all test levels
- B. Produce a master test plan that covers three levels (component, integration, system test) and a separate acceptance test plan
- C. Produce a master test plan describing the relationship between the four levels, and four separate detailed level test plans, one for each level
- D. Produce four separate detailed level test plans, one for each level, without a master test plan



Correct Answer: C

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