ANC-301^{Q&As}

Working with Data and Dashboards in Einstein Analytics

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QUESTION 1

What\\'s the best way to describe the template-info.json file?

A. It\\'s a read-only file with all the user documentation for a template.

B. It\\'s the boss of the template with all the information needed to create the app.

C. It makes sure that the app includes all the right Salesforce data.

D. It\\'s automatically populated every time you create an app from the template.

Correct Answer: B

https://trailhead.salesforce.com/en/content/learn/modules/wave_analytics_templates_intro/
wave_analytics_templates_structure

QUESTION 2

To see predictive insights, what option do you select in the Story toolbar?

A. What Changed Over Time

B. How Can I Improve It

C. Predictions and Improvements

D. Why It Happened

E. What Happened

Correct Answer: C

QUESTION 3

How do you analyze data from a CSV file using Einstein Discovery?

A. Import the CSV file into Einstein Discovery.

B. Import the CSV file into the most similar Salesforce object, then run reports on that object.

C. You can\\'t import data from a CSV file

D. Import the CSV file into an Einstein Analytics dataset, then create a story.

Correct Answer: D

QUESTION 4

Where can you view the status of a CSV upload in Analytics?

A. The data manager

B. The Analytics home page

C. The Create Dataset page

D. The Setup menu

Correct Answer: A

QUESTION 5

Which of the following is true about the Service Analytics Overview dashboard?

A. It instantly provides key metrics on open cases, average time to close, first contact resolution, and customer satisfaction.

B. It lets you drill down to more detailed dashboards, like agent performance, channel review, and telephony metrics.

C. It\\'s available on desktop and mobile.

D. It\\'s a great place to start your analysis.

E. All of the above.

Correct Answer: E

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