



Medical Management

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QUESTION 1

Determine whether the following statement is true or false:

Independent review organizations (IROs) can mediate disputes and offer advisory opinions to health plans on UR issues, but they cannot render binding decisions on appeals.

A. True

B. False

Correct Answer: B

QUESTION 2

DUR can be conducted prospectively, concurrently, or retrospectively. One true statement about prospective DUR is that it

A. involves periodic audits of the medical records of a certain group of patients

B. is based on historical data

C. focuses on the drug therapy for a single patient rather than overall usage patterns

D. is conducted by physicians, without input from pharmacists

Correct Answer: C

QUESTION 3

Performance variance can be classified as either common cause variance or special cause variance. The following statement(s) can correctly be made about special cause variance:

1.Inadequate staffing levels, employee errors, and equipment malfunctions are examples of special cause variance 2.Special cause variance is typically more difficult to detect and correct than is common cause variance

A. Both 1 and 2

B. 1 only

C. 2 only

D. Neither 1 nor 2

Correct Answer: B

QUESTION 4

Determine whether the following statement is true or false:



The key to successfully managing the quality and cost-effectiveness of healthcare services for Medicaid enrollees is to merge Medicaid recipients into existing plans.

A. True

B. False

Correct Answer: B

QUESTION 5

The following statement(s) can correctly be made about medical management considerations for the Federal Employee Health Benefits Program (FEHBP):

1.FEHBP plan members who have exhausted the health plan\\'s usual appeals process for a disputed decision can request an independent review by the Office of Personnel Management (OPM)

2.All health plans that cover federal employees are required to develop and implement patient safety initiatives

A. Both 1 and 2

- B. 1 only
- C. 2 only
- D. Neither 1 nor 2
- Correct Answer: A

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