



ADM-211^{Q&As}

Administration Essentials for Experienced Admin

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QUESTION 1

What are some differences between Visual Force and S-Controls?

Choose the best answer.

- A. Complete control of UI
- B. Complete control of UI, easy to create code, more manageable
- C. Client side
- D. All of the above.

Correct Answer: B

QUESTION 2

List some ways that admins can increase user adoption:

Correct Answer: Check the answer in explanation.

1.
Measure user adoption (including dashboards)
 2.
Motivate users by showing them the value
 3.
Use Sales force during meetings
 4.
Use Sales force as a Sales Portal
 5.
Train the end users
-

QUESTION 3

Which of the following are other approaches to using the built in wizards for mass-deleting records?

Select all that apply:

- A. Reports
- B. Weekly Export



C. Data Loader

D. Excel Connector

Correct Answer: CD

QUESTION 4

Can Ideas be used in the Self-Service Portal?

A. Yes - They can also be used in Customer and Partner Portals

B. No - They can only be used in Customer and Partner Portals

C. No - Ideas cannot be used in any portals

D. Yes - Only if the portal has a custom manager custom profile associated to them.

Correct Answer: B

QUESTION 5

Why is it important to allow regions to choose their field labels and pick list values?

Correct Answer: To get regional buy-in, language translation helps to cut down any confusion or discrepancy.

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