



# ACP-100<sup>Q&As</sup>

Jira Administrator

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### QUESTION 1

Which three factors should you consider when deciding between Jira Cloud and Jira Server? (Choose three.)

- A. the ability to integrate Jira with a cloud-based source repository (e.g. Bitbucket)
- B. the amount of time required for system administration
- C. the availability of a REST API
- D. the commercial apps you would like to use
- E. the ability to integrate with an external user directory (e.g. company LDAP directory)
- F. the number of workflows you will require

Correct Answer: BCD

Reference: <https://confluence.atlassian.com/cloud/compare-atlassian-cloud-vs-server-744721664.html>

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### QUESTION 2

Critical production bugs in a Jira Software project are hidden with an issue security scheme that has a single security level.

Only project administrators are listed in the security level and granted the Set Issue Security permission.

A new requirement states that a few other Jira Core users, who have Browse Projects permission, should be able to see the hidden issues. These users will vary per issue and be selected from across various groups.

What needs to be added to the security level?

- A. Application access
- B. User custom field value
- C. Group custom field value
- D. Project role
- E. Single Users
- F. Group

Correct Answer: D

Reference: <https://confluence.atlassian.com/adminjiracloud/configuring-issue-level-security776636711.html>

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### QUESTION 3

Contractors will begin using your Jira instance. You receive the following requirements for them: How should you



manage global permissions for the contractors user group?

They must be able to	They must NOT be able to
Create issues	Delete issues
Create dashboards	Share dashboards
@mention people in issues	Subscribe the team to emails that contain information based on filters
Transition issues	Make changes to more than one issue at the same time
Add Comments to issues	

- A. Grant them the Browse Users permission.
- B. Grant them the Bulk Change permission.
- C. Grant them the Jira System Administrators permission.
- D. Grant them the Manage Group Filter Subscriptions permission.
- E. Grant them the Create Shared Objects permission.

Correct Answer: A

Reference: <https://confluence.atlassian.com/adminjiracloud/managing-project-permissions776636362.html>

#### QUESTION 4

Jan asked you to create a new Select List custom field called Department for his project MCAS.

You created the field in the morning. In the afternoon, Jan notes that his Jira dashboard is not showing the field correctly. He asks to help him troubleshoot.

View the Exhibit to see Jan's entire dashboard.

The first gadget shows 26 issues in the project by Status.


The second gadget shows that there are three issues that have the new Department field set.

The last gadget shows "No Data Available". The filter query for that gadget is "project=MCAS and Department is empty."



Issue Statistics: MCAS (Status)		
Status	Count	Percentage
OPEN	17	65%
IN PROGRESS	1	4%
REOPENED	1	4%
RESOLVED	4	15%
CLOSED	3	12%
Total	26	

Issue Statistics: Department is not empty (Department)		
Department	Count	Percentage
HR	1	
Marketing	1	
Sales	1	
Total	3	

Issue Statistics: Department is empty (Department)	
	No Data Available

Why does Jan's gadget say "No Data Available"?

- A. The field is marked Optional in the Field Configuration.
- B. Jan does not have the proper Browse permissions.
- C. The field context on the Department field was not set to allow empty values.
- D. You created the field Department but did not re-index the MCAS project.
- E. The JQL query for the filter is not valid.
- F. There is issue security on the issues.

Correct Answer: C

## QUESTION 5

The operations team currently uses the OPS project to track their tasks. They have a new requirement to begin handling change requests. Inspect the partial summary of the current OPS project configuration:



### Issue Types

Keep track of different types of issues, such as bugs or tasks. Each issue type can be configured differently.

Scheme:  
[SIM: Simple Issue Tracking Issue Type Scheme](#)

☒ Task  
☒ Sub-Task

### Workflows

Issues can follow processes that mirror your team's practices. A workflow defines the sequence of steps that an issue will follow, e.g. "In Progress", "Resolved".

Scheme:  
[SIM: Simple Issue Tracking Workflow Scheme](#)

[SIM: Simple Issue Tracking Workflow](#)

### Versions

For software projects, JIRA allows you to track different versions, e.g. 1.0, 2.0. Issues can be assigned to versions.

☒ Q3 2015  
☒ Q4 2015

### Components

Projects can be broken down into components, e.g. "Database", "User Interface". Issues can then be categorised against different components.

☒ Automation [Hans Burger](#)  
☒ Integration [Tri Nguyen](#)  
☒ Maintenance [Param Reddy](#)  
☒ Upgrade [Andrew Jackson](#)

Which two requirements would require creating a new project? (Choose two.)

- A. Change requests will not use versions.
- B. Change requests will have different component leads.
- C. Change requests will have a different workflow.
- D. Change requests will notify different people for all system events.
- E. Change requests will require the Due Date field to be populated.

Correct Answer: DE

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