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QUESTION 1

Which of the following will motivate learners MOST during a course?

- A. Instructional relevancy
- B. Frequent assessments to gauge understanding
- C. Cost of the course
- D. Prior knowledge of the learners

Correct Answer: A

QUESTION 2

An instructor asks a learner a question. The learner\\'s response confuses some of the other learners. Which of the following would be the BEST action for the instructor to take?

- A. Ask the learner to repeat the response.
- B. Ask other learners what they think about the response.
- C. Restate the question again to the same learner.
- D. Ask clarifying questions about the response.

Correct Answer: D

QUESTION 3

A trainer completes a detailed module. Several of the students ask for links or something that they can use to get the details, because they were not able to take notes fast enough. Which of the following would be best for the trainer to do FIRST?

- A. Quickly search online for a website or two that appears to cover the data.
- B. After class that night contact the course developer to request additional study material.
- C. Give a homework assignment to search the web; the next day, review the suggestions in class.
- D. Look through the files for an appropriate handout to give the next day.

Correct Answer: D

QUESTION 4

On several end-of-course evaluations, a trainer noticed that participants stated that the pace of the course was too slow. Which of the following actions should the trainer take?



A. Adjust the pace of the training and check periodically with the participants to see if further adjustments need to be made.

- B. Set expectations for the training at the beginning so the participants will know what pace to expect.
- C. Continue the training as delivered because the leader\\'s guide was followed and that is what was most important.
- D. Test participants at the beginning of the course and exempt anyone who makes a predetermined score.

Correct Answer: A

QUESTION 5

Which of the following statements describes a good method to motivate learners to ask questions?

- A. Acknowledge and appreciate all questions asked.
- B. Leave questions for the end of class.
- C. Redirect questions to the other learners.
- D. Call out learners individually.

Correct Answer: A

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