



TK0-201^{Q&As}

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QUESTION 1

During a training class, a few aggressive learners continued to dominate the question and answer sessions. Which of the following is the FIRST course of action for the instructor to take?

- A. Talk to the learners on break and reprimand them.
- B. Do not make eye contact with these learners when looking for answers.
- C. Ignore the learners so they will know not to answer the questions anymore.
- D. Tell the learners to give other learners a chance.

Correct Answer: B

QUESTION 2

Which of the following hand gestures would BEST illustrate something that is increasing?

- A. Moving the left hand upward while moving the right hand downward
- B. Gliding the right hand in a parallel motion to the floor
- C. Moving the right hand up slowly while discussing the subject
- D. Holding up three fingers on the left hand

Correct Answer: C

QUESTION 3

An instructor is a member of an organization that has recently received a great deal of unfavorable publicity about the actions of many of the organization's members at a recent convention. The instructor has just received the first instructional assignment since the publicized events took place. In this situation, which of the following must the instructor do FIRST to gain the respect of the audience?

- A. Demonstrate acceptable personal conduct
- B. Demonstrate content expertise
- C. Demonstrate flexibility in response to learner needs and interests
- D. Demonstrate effective questioning techniques

Correct Answer: A

QUESTION 4

Which of the following is the MOST important action for an instructor who wants to ensure effective communication?



- A. Limit the use of regional colloquialisms and jargon.
- B. Establish a common frame of reference with each learner.
- C. Establish nonverbal contact with each learner.
- D. Enable knowledgeable learners to share their expertise with the class.

Correct Answer: B

QUESTION 5

A trainer is concerned that one of the students does not understand the material. The student performs well on labs and responds to questions during class but has not passed any of the written course evaluations. Which of the following BEST meets the needs of the student?

- A. Require the student to re-take the evaluations
- B. Meet with the student in private
- C. Have the student partner with an advanced student for labs
- D. Adjust the course to increase the number of labs

Correct Answer: B

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