



# TK0-201<sup>Q&As</sup>

CTT+ Exam (Certified Technical Trainer)

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#### QUESTION 1

Which of the following would a trainer use to motivate students as a class?

- A. Make evaluations difficult to motivate the students to study harder and do better
- B. Create an evaluation that is easy early in the class to create confidence in the students
- C. Only provide an evaluation at the end of training so that students can look forward to the tests
- D. Create evaluations with only true and false answers to provide students with a better chance to pass

Correct Answer: B

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#### QUESTION 2

Which of the following is the BEST indicator that a learner is disinterested?

- A. Yawning during learner lab exercise
- B. Reading other material while a lecture is being given
- C. Poor posture throughout the class
- D. No eye contact during group discussions

Correct Answer: B

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#### QUESTION 3

Which of the following should a virtual trainer do to build a personal connection between the students in the class?

- A. Use jokes to build a personal connection to the learners.
- B. Post evaluation scores to encourage competition.
- C. Add the students to the trainer's personal social networks.
- D. Have students post a photo or avatar to represent themselves.

Correct Answer: D

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#### QUESTION 4

The MOST effective way for an instructor to demonstrate active listening is to:

- A. Repeat the learner's question verbatim.
- B. Display open body language to indicate interest.



- C. StatE. "So what I hear you asking is. . . "
- D. Establish eye contact with the learner.

Correct Answer: C

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#### QUESTION 5

A number of new hires need to receive training on emerging technologies. An instructor has conducted a needs assessment and realizes that the learners all have varying degrees of experience. Which of the following is the BEST way for the instructor to begin the course?

- A. Ask the learners if they have any questions
- B. Ask the learners to introduce themselves
- C. Tell a story to humor the learners
- D. Review all of the learning objectives and start teaching the course

Correct Answer: B

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