



# PGMP<sup>Q&As</sup>

PgMP

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### QUESTION 1

You are the program manager for your organization. You're currently working with the program director, Nancy Holmes, to define a new program and the benefits the program should create. Of the following, which is the best definition of a benefit a program creates?

- A. A benefit is an outcome of the constituent projects within a program.
- B. A benefit is a project and program deliverables that the organization may use immediately.
- C. A benefit is a deliverable of a program or project that is worth more than the cost to create the deliverable.
- D. A benefit is an outcome of actions and behaviors that provides utility to stakeholders.

Correct Answer: D

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### QUESTION 2

A large automaker begins a program to create the next-generation car. As the program team is composed, key stakeholders are identified. Key stakeholders for the program should include which of the following?

- A. Potential customers, government regulatory agencies, and competitors
- B. Project management office (PMO), third-party contractors, and agents
- C. Local car dealers, factory workers, and corporate officers
- D. Vice president of logistics, potential customers, and corporate executives

Correct Answer: B

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### QUESTION 3

Gina is the program manager for her organization and is reviewing the results of quality control. She would like to create a chart that shows the categories of defects within the program so that she and the program team can address the largest categories in descending order. Which one of the following is the best chart for Gina in this situation?

- A. Cause and effect chart
- B. Pareto chart
- C. Control chart
- D. Ishikawa chart

Correct Answer: B

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### QUESTION 4



Which of the following can be used to help you or other project managers on future projects?

- A. Sponsor
- B. Charter
- C. Stakeholder
- D. Documentation

Correct Answer: D

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#### QUESTION 5

During program execution, how does a program manager ensure that benefits are being realized in accordance with program governance?

- A. By reviewing the benefits management plan
- B. By updating the benefits register
- C. By conducting benefits analysis and planning
- D. By reviewing the program business case

Correct Answer: B

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