



# P2020-014<sup>Q&As</sup>

IBM SPSS Collaboration and Deployment Services Technical Support  
Mastery Test v1

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#### QUESTION 1

RandD fixed an issue with Modeler integration in Deployment Manager client. A Fix Pack has been released. For which product and which fix should the customer look on Fix Central?

- A. Product: CandDS; Fix Pack for CandDS Server
- B. Product: CandDS; Fix Pack for CandDS Adapter
- C. Product: Modeler; Fix Pack for Modeler Server
- D. Product: Modeler; Fix Pack for Modeler Adapter

Correct Answer: D

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#### QUESTION 2

If an end user wanted to change the email address where his Subscriptions are sent, what steps would he take to make this change within the Deployment Manager client?

- A. Open the Subscriptions Recipient entry under User Preferences within the Properties of the Content Server Connection folder.
- B. Open User menu and select Notification tab.
- C. Update the Mailing Address entry within Tools => Preferences.
- D. Contact administrator who will make the change to the user within the Server Administration tab.

Correct Answer: A

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#### QUESTION 3

If an end user knew the name of an object but was not sure of its location, how could the end user find the object within the repository?

- A. Tools => Find menu.
- B. Locate dialogs found under the Tools menu.
- C. Right-click the Content Server Connection folder and select the '\\Search\\' option.
- D. Search menu within Server Administration tab.

Correct Answer: C

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#### QUESTION 4

A CandDS job completes with status of ?A CandDS job completes with status of Failure ? Which would be a valid



conclusion and action plan to be taken by the user?

- A. All jobsteps within the job have failed. Review the history logs. Fix the problems. Re-run the job.
- B. At least one jobstep within the job has failed. Review the history log for the failing jobsteps. Fix the problem. Re-run the job.
- C. At least one jobstep within the job has failed. Review the history log for the failing jobsteps. Fix the problem. Re-run the failing jobsteps.
- D. Review the Deployment Manager client log for cause of failure. Fix the problem. Rerun the job.

Correct Answer: B

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#### QUESTION 5

An administrator applied a patch to the CandDS installation and started the server. A user, using the Deployment Manager windows client, is complaining that an issue that the patch should have fixed in the client is not working. What should the administrator check to resolve this?

- A. Ensure the user downloaded and manually installed the corresponding client patch.
- B. Verify if the client license is still valid.
- C. The only way to install a client update is to re-download the Deployment Manager client from the server. Make sure that this has been done.
- D. Ensure the user restarted the Deployment Manager Windows client, after having received a version update message.

Correct Answer: D



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