



OG0-021^{Q&As}

ArchiMate 2 Part 1 Examination

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QUESTION 1

Consider the following diagram, in which CSR stands for Customer Service Representative:



Which of the following statements is expressed by the diagram?

- A. CSR Training has four key modules, each focusing on a different topic
- B. The CSR Training business service is valuable in four different ways
- C. CSR Training is a basic service, upon which four sub-services depend
- D. CSR Training accesses four different types of information

Correct Answer: B

QUESTION 2

Within the Implementation and Migration Extension, which concept is the only one that models behavior?

- A. Deliverable
- B. Plateau
- C. Gap
- D. Work Package

Correct Answer: D

QUESTION 3

Consider the following diagram:



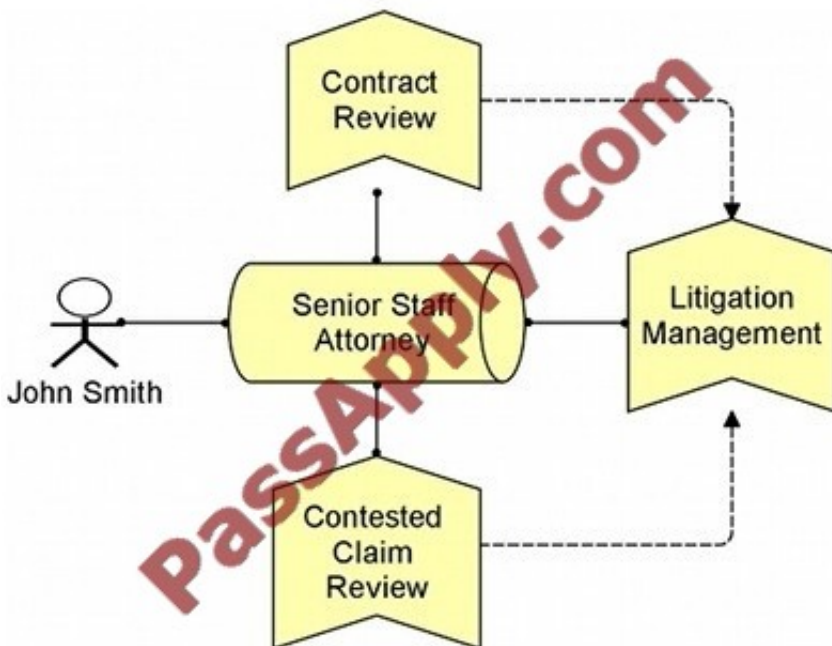
What does the diagram express about the relationship between the three processes?

- A. Take in Claim passes information to Gather Claim Information, and Gather Claim Information passes information to Adjudicate Claim
- B. Take in Claim triggers Gather Claim Information, and Gather Claim Information triggers Adjudicate Claim
- C. Take in Claim is used by Gather Claim Information, and Gather Claim Information is used by Adjudicate Claim
- D. The three processes may execute in parallel, although they don't have to

Correct Answer: B

QUESTION 4

The following is an example of an ArchiMate Business Function view: Which stakeholder concerns can Business Function views address?



- A. Identification of competencies, identification of main activities, reduction of complexity
- B. Structure, relationships and dependencies between applications
- C. Application dependencies, performance, scalability
- D. Structures and dependencies of the used data and information

Correct Answer: A



QUESTION 5

Consider the following symbol that represents information about a major systems and process transformation project:



What concept does this symbol represent?

- A. A constraint
- B. A principle
- C. A goal
- D. A requirement

Correct Answer: B

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