MOFF Q&As

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

What does the Reliability SMF process flow include?

A. Define service requirements

B. Monitoring and improving plans

C. Planning

D. all of the above

Correct Answer: D

QUESTION 2

Which of the following is a responsibility of the Operations Role Cluster?

A. detecting intrusions and protecting against viruses

B. managing business-to-business trading interfaces

C. managing IT-procurement and purchasing functions

D. prioritizing service improvement requests and identifying gaps for future functionality

Correct Answer: B

QUESTION 3

Which of the following is one of the questions that IT operations should consider when formulating risk action plans?

A. Do the operations staff buy an information system to prevent a risk from occurring?

B. Do the operations staff delegate the identification of a risk?

C. Do the operations staff develop an information system to prevent a risk from occurring?

D. Do the operations staff know enough about the risk?

Correct Answer: D

QUESTION 4

Within the operations life cycle, which Operations Management Review (OMR) follows the Supporting Quadrant?

A. Change Initiation Review

B. Operations Review

C. Release Readiness Review

D. Service Level Agreement (SLA) Review

Correct Answer: D

QUESTION 5

Which Management Review (MR) concludes deployment?

A. The Deployment Complete Milestone

B. The Project Plan Approved MR

C. The Portfolio MR

D. The Release Readiness Review

Correct Answer: A

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