MOFF Q&As

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

What is an outcome of the Envision SMF?

A. Conceptual design of the proposed solution is recorded as part of the vision document.

B. The plan for the project is clearly understood by the team and the customer.

C. The project runs to a strict timetable.

D. The project risks are clearly documented and understood by the team and the customer.The project? risks are clearly documented and understood by the team and the customer.

Correct Answer: A

QUESTION 2

What Management Review (MR) determines whether IT is working on the right things and clarifies the business value of proposed projects?

A. Policy and Control

B. Portfolio

C. Release Readiness

D. Service Alignment

Correct Answer: B

QUESTION 3

Which of the following is a Role Cluster in the MOF Team Model?

A. The Changing Role Cluster

B. The Partner Role Cluster

C. The Risk Management Role Cluster

D. The SLA Review Role Cluster

Correct Answer: B

QUESTION 4

Which Service Management Function (SMF) or Operations Management Review (OMR) needs to ensure that the key operational knowledge remains current and accessible to all members of the operations staff?

A. Workforce Management

B. Operations Review

C. Service Level Agreement (SLA)

D. Release Management

Correct Answer: B

QUESTION 5

Which of the following Team Role Clusters takes part in the Changing Quadrant of the Process Model?

A. the Operations Role Cluster

B. the Release Role Cluster

C. the Security Role Cluster

D. the Service Role Cluster

Correct Answer: B

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