



MOFF^{Q&As}

Microsoft Operations Framework Foundation (EX0-102)

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QUESTION 1

What is the correct order for the five SMFs found in the Deliver Phase?

- A. Project Planning, Envision, Build, Deploy, Stabilize
- B. Envision, Project Planning, Build, Stabilize, Deploy
- C. Envision, Build, Project Planning, Deploy, Stabilize
- D. Envision, Project Planning, Stabilize, Build, Deploy

Correct Answer: B

QUESTION 2

Which Management Review (MR) would analyze results and take action to improve performance?

- A. Change Initiation MR
- B. Operational Health MR
- C. Projects Plan MR
- D. Release Readiness MR

Correct Answer: B

QUESTION 3

Performing IT accounting is part of which SMF?

- A. Business/IT Alignment SMF
- B. Financial Management SMF
- C. Policy Management SMF
- D. Reliability Management SMF

Correct Answer: B

QUESTION 4

What is the main difference between the Manage Layer and the other Phases?

- A. It is the first activity of the lifecycle approach.
- B. Its processes take place in all phases of the lifecycle.



C. It is the closing activity of the lifecycle.

D. It is not part of the lifecycle at all.

Correct Answer: B

QUESTION 5

What is the relationship between releases and changes?

A. A change includes both changed hardware and software components and components that were not changed. A release only includes changed hardware and software components.

B. Changes are incorporated into the IT environment by releases.

C. Releases and changes are incorporated into the IT environment independently of each other.

D. Releases are incorporated into the IT environment by changes.

Correct Answer: B

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