



MB5-705^{Q&As}

Managing Microsoft Dynamics Implementations

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QUESTION 1

Go live is complete, and you are now in the operation phase of the project, Which two activities can be performed in the operations phase? (Each correct answer presents part of the solution. Choose two.)

- A. Document lessons learned.
- B. Review deliverables against the statement of work (SOW).
- C. Perform end-user training.
- D. Conduct production audit.

Correct Answer: AB

B: You can find the following activities in the Operations phase:

/Project Planning

/ Provide Post Go Live Support

/ Transition of Solution to Support

/ (B) Review Deliverables against SOW and Agreed Changes

/ Conduct Performance Tuning and Optimization

A: Project Planning

The purpose of the Project Planning activity in the Operations phase is to close the project after Go-Live and complete final project tasks.

You want to make sure that you delivered as promised, and that the customer is satisfied with the project outcome. This activity consists of the following tasks:

/ Finalize the project plan to accurately reflect the timeline, resources and milestones completed.

/ Complete the final project activities required to complete a successful closure of the project, such as:

(A) Document lessons learned.

Finish any documentation promised to the customer in the statement of work (SOW)

Determine the need for and conducting additional end-user training, if it is required.

Perform a final knowledge transfer to the customer

Clear any pending items that are discovered before, during, and after Go-Live.

QUESTION 2

You are a project manager for a Microsoft Dynamics enterprise project. You must hold an executive project kickoff meeting. Which three items should you include on the agenda? (Each correct answer presents part of the solution.)



Choose three.)

- A. consulting practices
- B. training and testing
- C. confirmation of objectives
- D. overview of project vision and objectives
- E. client expectations

Correct Answer: CDE

QUESTION 3

Which two activities are specific to the agile project type? (Each correct answer presents part of the solution. Choose two.)

- A. define solution backlog
- B. sprint configuration and development
- C. gather development standards
- D. validate design security

Correct Answer: AB

A: Some Agile project type activities are performed against the Sprint Backlog, which is a compiled list of requirements from the Solution Backlog that is broken into smaller increments of product features.

B: The Sure Step Agile project type has Sprint cycles to encompass the Analysis, Design and Development phases. The Agile project type does have two phases, Deployment and Operation, at the culmination of the Spring cycles.

QUESTION 4

You need to put together a RACI matrix that includes a team member who is an employee of the client. Which activity should be assigned to the team member in the RACI matrix?

- A. the functions performed on the project
- B. who will review the project work
- C. who will complete the project work
- D. the functions performed for the client, external to the project

Correct Answer: A



QUESTION 5

You need to perform end-user training in the deployment phase.

What are two types of trainers you can use? (Each correct answer presents part of the solution. Choose two.)

- A. specialized
- B. deployment
- C. customer
- D. production

Correct Answer: AC

A: Some areas of the solution might need high-level specialized trainers.

C: This training can be conducted by customer key users, trainers, or consultants of the consulting implementation team, or by an external third-party vendor.

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