



# MB2-866<sup>Q&As</sup>

Microsoft Dynamics CRM 2011, Customization and Configuration

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#### QUESTION 1

Which of the following statements about entity mapping in Microsoft Dynamics CRM 2011 are true? (Choose all that apply.)

- A. One source field can be mapped to many fields in the target entity.
- B. Mapping keeps data in the source entity synchronized with data in the target entity.
- C. Mapping does not apply if a user creates a new record outside of the context of a parent record.
- D. Mapping maintains a relationship between the source entity and the target entity after a record is created.

Correct Answer: CA

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#### QUESTION 2

You need to create a new custom mobile form for an entity in a Microsoft Dynamics CRM 2011 organization.

Which fields are selected by default for the mobile form?

- A. all fields that exist on the default main form
- B. all fields that exist on the default mobile form
- C. all required fields and only the required fields
- D. none; you must manually add fields to the custom mobile form

Correct Answer: B

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#### QUESTION 3

When a user performs a quick find in Microsoft Dynamics CRM 2011, which fields in the file does the system search?

- A. all fields
- B. all required fields
- C. all fields that are Find Columns in the Quick Find view
- D. all fields that are displayed as columns in the user's current view

Correct Answer: C

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#### QUESTION 4

In Microsoft Dynamics CRM 2011, you are modifying a custom entity that has the Queues, Auditing, Mail Merge and Document Management options enabled.



Which option cannot be disabled?

- A. Queues
- B. Auditing
- C. Mail Merge
- D. Document Management

Correct Answer: A

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#### QUESTION 5

Users in a Microsoft Dynamics CRM 2011 organization run Microsoft Dynamics CRM 2011 for Microsoft Office Outlook.

Which of the following Outlook settings are managed by the Microsoft Dynamics CRM system settings? (Choose all that apply.)

- A. minimum times for synchronization processes
- B. the synchronizing client
- C. the process of updating parent accounts when contacts synchronize
- D. the interval between sending of Microsoft Dynamics CRM email messages

Correct Answer: DA

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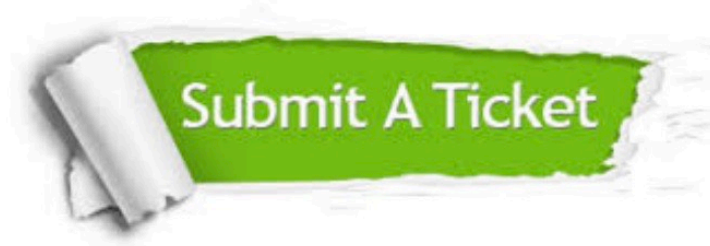
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