



MB2-866^{Q&As}

Microsoft Dynamics CRM 2011, Customization and Configuration

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QUESTION 1

You need to create a custom field to display and track currency data for global users on an existing Microsoft Dynamics CRM 2011 entity.

Which type of field should you create?

- A. Euros
- B. US Dollars
- C. Currency
- D. Currency (Base)

Correct Answer: C

QUESTION 2

Which type of customization is not supported by Microsoft Dynamics CRM 2011?

- A. customizing the Microsoft Dynamics CRM schema
- B. modifying the Microsoft Dynamics CRM website files and settings
- C. automating business processes through Microsoft Dynamics CRM dialogs
- D. creating entities, fields, forms and charts within Microsoft Dynamics CRM E. extending Microsoft Dynamics CRM by using application event programming

Correct Answer: B

QUESTION 3

In Microsoft Dynamics CRM 2011, which of the following statements about security roles is true?

- A. Security roles can be used to restrict access to fields.
- B. Security roles can be used to vary the fields available to users on forms.
- C. Security roles can be used to restrict access to entities, but not to forms.
- D. To view any form, a user must be given explicit access to the form based on security roles.

Correct Answer: B

QUESTION 4

A company uses Microsoft Dynamics CRM 2011. You need to ensure that when the ownership of an account is



transferred, only associated user-owned cases that have a status of Open are assigned to the new owner.

Which relationship behavior should you set in the one-to-many (1:N) relationship between accounts and cases?

- A. Cascade All
- B. Cascade None
- C. Cascade Active
- D. Cascade User-Owned

Correct Answer: C

QUESTION 5

You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component.

What should you do?

- A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.
- B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.
- C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.
- D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.

Correct Answer: A

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