



# MB2-700<sup>Q&As</sup>

Microsoft Dynamics CRM 2013 Applications

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### QUESTION 1

Which definition is used to describe how users or equipment are combined to perform a service?

- A. selection rule
- B. resource
- C. scheduling
- D. weekly schedule

Correct Answer: C

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### QUESTION 2

What are two ways to find content in Knowledge Base articles?(Choose TWO)

- A. search subjects B browse articles
- B. search by using keywords
- C. search by using templates
- D. search for common articles

Correct Answer: AC

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### QUESTION 3

A user plans to run a report.

The user does NOT have the appropriate permissions to access all of the data the report requires.

What will the user see when she runs the report?

- A. Summary and detailed information for only the data to which the user has permissions
- B. Summary information for all the data included in the report and detailed information for only the data to which the user has permissions
- C. Summary information only for all the data included in the report
- D. Summary and detailed information for all the data included in the report

Correct Answer: A

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#### QUESTION 4

You review a Knowledge Base article.

On the Article tab of the ribbon, which option is NOT in the Action group?

- A. Submit
- B. Unpublish
- C. Approve
- D. Reject
- E. Publish

Correct Answer: E

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#### QUESTION 5

You schedule time off for a resource in Microsoft Dynamics CRM.

How are the affected days displayed in the service calendar?

- A. as a red block
- B. as a green block
- C. as a blue block
- D. as an orange block

Correct Answer: A

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