



# JK0-802<sup>Q&As</sup>

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### QUESTION 1

A user states every time Windows boots up it runs very slow for the first few minutes. The user asks if a technician can shorten the boot time. Which of the following tools would be used to address the issue?

- A. SFC
- B. FIXMBR
- C. MSCONFIG
- D. FIXBOOT

Correct Answer: C

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### QUESTION 2

A user has just purchased a wireless router for their home. Which of the following should be done to BEST secure the router from unauthorized access? (Select TWO).

- A. Change router default logins
- B. Change the security settings on their computer
- C. Set encryption on the router
- D. Update router firmware
- E. Change the encryption on the computer's wireless adapter

Correct Answer: AC

First change default router logins to avoid guesswork by hackers. Set encryption on the router using WPA and/or WPA2.

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### QUESTION 3

Windows Virtual PC is intended to run on which of the following Operating Systems?

- A. Windows Vista Standard
- B. Windows Server 2008
- C. Windows XP SP3
- D. Linux

Correct Answer: C

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#### QUESTION 4

A user brings in an older CRT monitor and reports there are issues with the colors and bands of discoloration.

Which of the following should be done to correct the issue?

- A. Replace the power cord
- B. Reformat
- C. Increase the refresh rate
- D. Degauss

Correct Answer: D

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#### QUESTION 5

Which of the following requires desktop software to synchronize contacts with the PC?

- A. iPhone
- B. Android
- C. Android tablet
- D. A vehicle GPS device

Correct Answer: A

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