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QUESTION 1

Which of the following technologies can be used to secure mobile devices and their data? (Select TWO).

- A. Protective screen
- B. Remote wipe
- C. Physical lock
- D. Locator
- E. Passcode lock

Correct Answer: BE

QUESTION 2

Which of the following is the BEST way to get rid of dead pixels on a laptop screen?

- A. Replace the inverter
- B. Replace the back bezel
- C. Replace back light
- D. Replace the LCD

Correct Answer: D

Reference: <http://www.notebookreview.com/default.asp?newsID=2211>

QUESTION 3

Which of the following commands may be used on a computer, running Windows 7, to stop a single process from the command line?

- A. ERASE
- B. KILL
- C. SHUTDOWN
- D. DEL

Correct Answer: B

Reference: http://www.techrecipes.com/rx/446/xp_kill_windows_process_command_line_taskkill/



QUESTION 4

A user is concerned about an issue with iOS. The user MOST likely has which of the following devices?

- A. iCloud
- B. Android Phone
- C. iPhone
- D. Windows Tablet

Correct Answer: C

Reference: <http://en.wikipedia.org/wiki/IOS>

QUESTION 5

The mouse arrow on Joe's laptop screen is unexpectedly moving around while he types on the built-in keyboard. Which of the following would be the lowest cost solution to the problem?

- A. Use of an external keyboard.
- B. Use of an external mouse.
- C. Use of Fn key to lock the keypad.
- D. Use of Fn key to disable the touchpad.

Correct Answer: D

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