



JK0-802^{Q&As}

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QUESTION 1

DRAG DROP

A technician has verified that Joe, a user, has a malware infection on his desktop. Drag and drop the following malware remediation techniques in the correct order Joe should follow to alleviate this issue.

1	<input type="text"/>	Disable system restore
2	<input type="text"/>	Educate the user
3	<input type="text"/>	Re-enable system restore
4	<input type="text"/>	Quarantine system
5	<input type="text"/>	Create a restore point
6	<input type="text"/>	Remediate system
7	<input type="text"/>	Schedule scans and updates

Select and Place:



1	<input type="text"/>	Disable system restore
2	<input type="text"/>	Educate the user
3	<input type="text"/>	Re-enable system restore
4	<input type="text"/>	Quarantine system
5	<input type="text"/>	Create a restore point
6	<input type="text"/>	Remediate system
7	<input type="text"/>	Schedule scans and updates

Correct Answer:



1	Quarantine system	
2	Disable system restore	
3	Remediate system	
4	Schedule scans and updates	
5	Re-enable system restore	
6	Create a restore point	
7	Educate the user	

QUESTION 2

In a SOHO wireless network, which of the following prevents unauthorized users from accessing confidential data?

- A. Reduce broadcast power
- B. Change SSID name
- C. Set encryption
- D. Enable MAC filtering

Correct Answer: C

Reference: <http://www.dirksen.nl/assets/Uploads/Downloads/Top10ChecklistSOHOSecurity.pdf>

QUESTION 3

Which of the following Control Panel utilities would be BEST to use to remove a Windows 7 application?



- A. Folder Options
- B. Add/Remove Programs
- C. Programs and Features
- D. Administrator Tools

Correct Answer: C

Reference: <http://windows.microsoft.com/en-us/windows/uninstall-change-program>

QUESTION 4

A user is advised by the software vendor that the user must have elevated privileges in order to run a program. The user should do which of the following to BEST accomplish this?

- A. Run in Windows XP compatibility mode
- B. Run the program in a virtual PC environment
- C. Log out of the system and login under another user's name
- D. Right click select "run as" and select administrator

Correct Answer: D

Reference: <http://msdn.microsoft.com/en-us/library/dd298823.aspx>

QUESTION 5

A virtual machine running locally would be BEST utilized in which of the following situations?

- A. On a PC with minimal RAM
- B. Patch testing before rollout
- C. Thick client configuration
- D. Gaming workstation configuration

Correct Answer: B

The best way to utilize a virtual machine is to test patches before deploying it on the live machine. Patches tend to corrupt operating systems. So it is better to check them first on a virtual machine before deploying it on a live machine.