



JK0-802^{Q&As}

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QUESTION 1

Joe, a user, reports the printer in his department is shared through a workstation but people consistently turn the workstation off. Which of the following tools would be used to correct this issue?

- A. Computer Management
- B. Local Security Policy
- C. Advanced Security
- D. MSCONFIG

Correct Answer: B

QUESTION 2

A user states that when they power on their computer, they receive a "Non-bootable drive" error. The user works with external storage devices to transport data to their computer. The user stated that the computer worked fine the day before. Which of the following should be checked FIRST to resolve this issue?

- A. Jumper settings
- B. Device boot order
- C. PXE boot settings
- D. Hard drive cable

Correct Answer: B

Reference: <http://pcsupport.about.com/od/fixtheproblem/ss/bootorderchange.htm>

QUESTION 3

SIMULATION

A Windows 7 machine appears to have a failure. Every time it is rebooted, the message "BOOTMGR is missing" appears. You have previously inserted a Windows 7 installation DVD into the DVD-ROM. Please repair this failure without overwriting the customers\\' local user profiles.

Instructions:

Launch the simulation to repair the failure

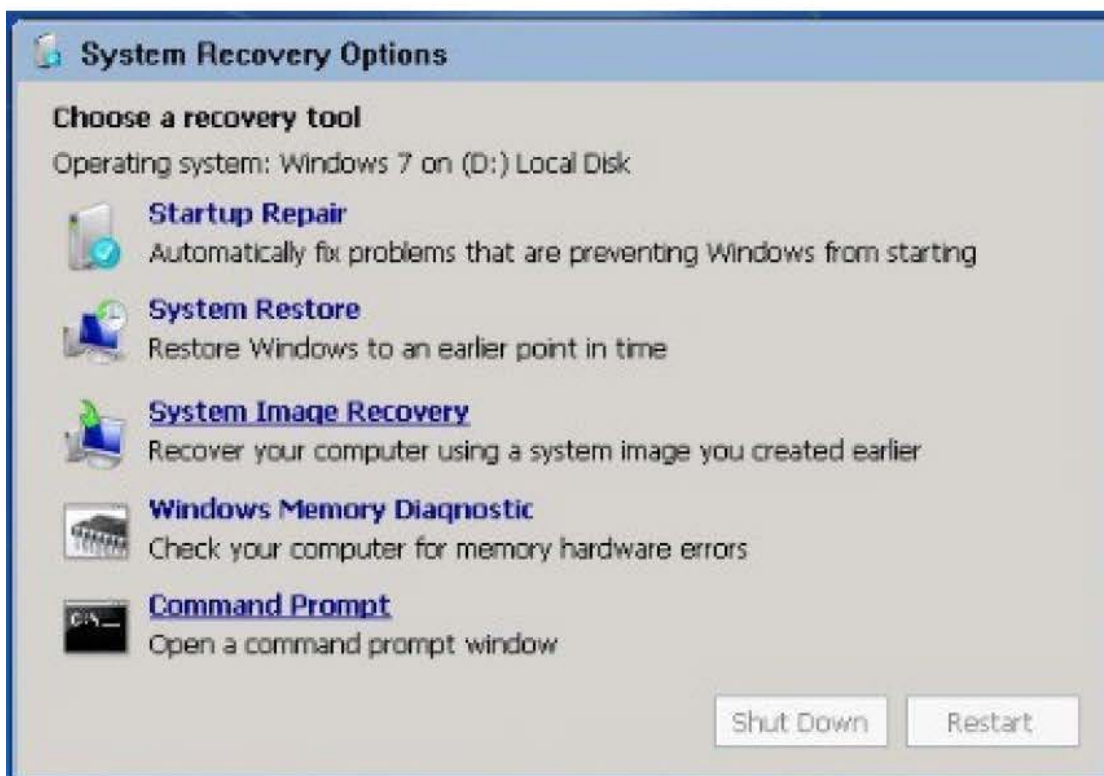
Type Help in command line to show list of available commands

When you have completed the simulation, please select the done button.



Correct Answer:

Explanation: Please check the below images for detailed steps to do:





```
Command Prompt
Microsoft Windows [Version 6.1.7600]

X:\Sources>
```

```
Command Prompt
Microsoft Windows [Version 6.1.7600]

X:\Sources>bootrec /fixboot
The operation completed successfully.

X:\Sources>
```



QUESTION 4

A user would like to allow all of the devices on a home network to connect to the WAP except for smart phones.

Which of the following features should be used to accomplish this?

- A. Set a unique DHCP scope ID for the smart phones
- B. Change the WAP SSID
- C. Change the channel to the same frequency as the smart phones
- D. Exclude smart phones from the MAC filter list

Correct Answer: D

QUESTION 5

A technician discovers that a hard drive has died in a RAID 0 configuration. Which of the following would be the outcome of this situation?

- A. The user will need to replace the PC.
- B. The technician will need to back up and replace the drive.
- C. The user will lose all non-backed up data.
- D. The technician will need to replace the drive and rebuild the array

Correct Answer: C

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