



# JK0-802<sup>Q&As</sup>

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### QUESTION 1

A user wants to configure their network to support VoIP. Which of the following would BEST support a VoIP installation?

- A. QoS
- B. POTS
- C. Wake-on-LAN
- D. VPN

Correct Answer: A

Reference: <http://www.petri.co.il/voip-quality-of-service-basics.htm>

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### QUESTION 2

Which of the following security concepts establishes the notion that a user should only be given sufficient access to the resources they need to perform their job function?

- A. Deny all
- B. Allow all
- C. Most privilege
- D. Least privilege

Correct Answer: D

Reference: <http://www.cs.cornell.edu/fbs/publications/leastPrivNeedham.pdf>

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### QUESTION 3

Which of the following BEST describes the Apple utility used with iOS devices to synchronize, upgrade, and restore to factory default if needed?

- A. iMac
- B. iTunes
- C. Safari
- D. Bluetooth

Correct Answer: B

Reference: [http://en.wikipedia.org/wiki/App\\_Store\\_\(iOS\)](http://en.wikipedia.org/wiki/App_Store_(iOS))

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#### QUESTION 4

A workstation is making a loud clicking noise that is originating from the hard drive and it is not booting. Which of the following should the technician do FIRST?

- A. Visit the hard disk vendor's site and run a hardware check on the drive.
- B. Put the hard drive in another system and back up all data from it.
- C. Run CHKDSK immediately and replace the drive if it is bad.
- D. Format the drive and restore from a previous image.

Correct Answer: B

Reference: <http://harddriveclicking.net/>

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#### QUESTION 5

The Aero feature is found in which of the following operating systems? (Select TWO).

- A. Windows 7 Home Premium
- B. Windows 7 Starter
- C. Windows Vista Enterprise
- D. Windows XP Media Center
- E. Windows XP 64-bit Professional

Correct Answer: AC

Reference: <http://windows.microsoft.com/en-us/windows7/products/features/aero>

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