



JK0-017^{Q&As}

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QUESTION 1

Which of the following should a project manager do to actively track issues as they are identified?

- A. Develop a quality management plan.
- B. Create a process for anonymous team review of issue resolution.
- C. Make an issues log template.
- D. Update the issues log.

Correct Answer: D

QUESTION 2

A product has been sent to an outside vendor for testing. During their testing it was determined that the product is not meeting the quality standards. The project manager scheduled a meeting to review their findings. Which of the following BEST describes this situation?

- A. Quality assurance
- B. Quality control
- C. Quality analysis
- D. Quality planning

Correct Answer: B

QUESTION 3

A project manager is reviewing the ownership, date, and the necessary training for a deliverable. Which of the following documents would include this information?

- A. Transition plan
- B. Quality plan
- C. Change Control plan
- D. Procurement plan

Correct Answer: A

QUESTION 4

The project manager has outsourced a call center to a company in another region. The project manager receives reports that customers sometimes cannot hear the instructions given by call center employees. Which of the following is



the MOST likely cause of the reports?

- A. Functional barriers
- B. Language barriers
- C. Technology barriers
- D. Communication preferences

Correct Answer: C

QUESTION 5

Which of the following activities would happen FIRST in procurement management?

- A. Request seller responses.
- B. Perform a make or buy analysis.
- C. Perform contract administration.
- D. Perform vendor selection.

Correct Answer: B

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