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QUESTION 1

A business analyst wishes to show that a company wants to store information about different types of product. Some attributes are common to every product (for example; product name) but other attributes only apply to certain product types. For example, product material only applies to accessory products. Which of the following constructs could the business analyst use to represent this on a class model?

A. An association class.

B. A many-to-many multiplicity.

C. A generalisation structure.

D. An structure.

Correct Answer: C

QUESTION 2

When is the self-esteem of individuals affected by a change process usually at its lowest?

A. At the end of the change process.

B. At the start of the change process.

C. At all points during the change process.

D. In the middle phase of the change process.

Correct Answer: D

QUESTION 3

Which of the following is NOT an example of a generic stakeholder group?

A. Regulators.

B. Competitors.

C. Testers.

D. Employees.

Correct Answer: C

QUESTION 4

Which of the following investigation techniques is the MOST time consuming?

A. Questionnaires.

B. Ethnographic study.

C. Shadowing.

D. Activity sampling.

Correct Answer: B

QUESTION 5

The term \\'happy day\\' is often used in the context of which of the following investigation techniques?

A. Protocol analysis.

B. Scenarios.

C. Activity Sampling.

D. Document analysis.

Correct Answer: B

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