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QUESTION 1

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time. What is this investigation technique called?

- A. Shadowing.
- B. Prototyping.
- C. Special purpose records.
- D. Activity sampling.

Correct Answer: C

QUESTION 2

A business analyst wishes to show that a company wants to store information about different types of product. Some attributes are common to every product (for example; product name) but other attributes only apply to certain product types. For example, product material only applies to accessory products. Which of the following constructs could the business analyst use to represent this on a class model?

- A. An association class.
- B. A many-to-many multiplicity.
- C. A generalisation structure.
- D. An structure.

Correct Answer: C

QUESTION 3

In which of the following circumstances is supplier power high?

- A. When switching costs are low.
- B. When there are relatively few customers.
- C. When the supplier brand is powerful.
- D. When alternatives are readily available.

Correct Answer: C

QUESTION 4

A company provides a help desk facility to support users of their computer software. How would the provision of this



facility be classified on their value chain?

- A. As an Inbound Logistics activity,
- B. As a Sales and Marketing activity.
- C. As a Technology Development activity.
- D. As a Service activity.

Correct Answer: D

QUESTION 5

What stage of the V model provides the test criteria for user acceptance testing?

- A. The business needs.
- B. The requirements.
- C. The designed solution.
- D. The developed solution.

Correct Answer: B

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