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QUESTION 1

Which of the following is the most accurate description of tiered storage?

- A. The setup of a file structure that determines where information is placed to provide added security and long-term storage
- B. The export of inactive or fixed-content information to paper or media for long-term storage
- C. Location of information based on record type, active/inactive content and the type of media required for storage
- D. The assignment of data based on levels of protection, performance requirements, and frequency of use

Correct Answer: D

QUESTION 2

Which of the following is the best basis for documenting costs and benefits of an Information Management (IM) solution?

- A. Project cost, current storage cost, estimated savings
- B. Business impact, software and project cost, increased revenue
- C. Number of months to realize financial benefits, estimated rate of return
- D. Payback period, net present value, internal rate of return

Correct Answer: D

QUESTION 3

In which of the following is a user's navigation through an information space guided and structured by the activities of others within that space?

- A. Site map navigation
- B. Social navigation
- C. Link-based navigation
- D. Breadcrumb navigation

Correct Answer: B



QUESTION 4

- A. Blog
- B. Email
- C. Wiki
- D. Microblogging

Correct Answer: C

QUESTION 5

The first step in a Change Management process is to identify

- A. The affected stakeholder(s).
- B. Reason for change(s).
- C. Other impacted systems and resources.
- D. The time frame for implementing the change.

Correct Answer: B

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