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#### QUESTION 1

What is the best option for notifying mobile users with limited-fidelity screen devices about content changes from an Enterprise Content Management (ECM) repository?

- A. Podcast
- B. Text message
- C. Voice mail
- D. Mashup

Correct Answer: B

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#### QUESTION 2

A training plan for a new information management system will (Choose 2)

- A. Orient users to the new system.
- B. Occur after implementation.
- C. Ensure training is a one-time event.
- D. Provide awareness of new processes.

Correct Answer: AD

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#### QUESTION 3

Digital rights management (DRM) provides which of the following? (Choose 2)

- A. A system used to control access to copyrighted material using technological means
- B. The use of authentication techniques to sign electronic documents and authorize electronic transactions
- C. The controls for product authenticity, user fees, terms-of-use and expiration of rights
- D. Implementation of laws regarding privacy of personal information in the workplace

Correct Answer: AC

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#### QUESTION 4

An organization seeks to maintain its information in an unalterable state. Which of these technologies is best suited to meet this requirement?



- A. Public key infrastructure
- B. Write once read many
- C. Private key infrastructure
- D. Redacting annotation

Correct Answer: B

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#### QUESTION 5

Instant messaging (IM) systems are sometimes more effective than email because

- A. IM systems cannot be used to transmit computer worms or viruses.
- B. Conversations conducted on IM systems are not considered records.
- C. IM enables instant, real-time communication among multiple users.
- D. IM's encryption features prevent users from disclosing confidential information.

Correct Answer: C

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