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QUESTION 1

The Pareto Chart is a tool that displays data that typically follows what ratio?

- A. 70:30
- B. 80:20
- C. 90:10
- D. 95:5

Correct Answer: B

QUESTION 2

A _____ is a graphical presentation of sample data that shows the number of times that a data point is a specific number.

- A. Fishbone Diagram
- B. Histogram
- C. Pie Chart
- D. Box Plot

Correct Answer: B

QUESTION 3

An important factor in a viable _____ is to determine who, when and to what level various personnel must be trained to maintain the improvements made to a process.

- A. Control Plan
- B. FMEA
- C. Standard Operating Procedure
- D. Process Map

Correct Answer: C



QUESTION 4

Six Sigma refers to a process whose output has at least 75% of its data points within 6 Standard Deviations from the Mean.

- A. True
- B. False

Correct Answer: B

QUESTION 5

As we identify customer and supplier requirements for a SIPOC we are urged to use the RUMBA approach which stands for _____, Understandable, Measurable, Believable and Achievable.

- A. Rational
- B. (un)Resistable
- C. Relatable
- D. Reasonable

Correct Answer: D

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