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QUESTION 1

The higher the sigma level of a process the better the performance.

- A. True
- B. False

Correct Answer: A

QUESTION 2

Which statement(s) describe an undesirable situation when implementing SPC?

- A. The lower Control Limit for the R chart is equal to zero
- B. Attempt to use SPC for tracking transaction times at a warehouse
- C. A process is in Statistical Control before implementation of SPC
- D. The Control Limits are wider than the customer specification limits

Correct Answer: D

QUESTION 3

Lean removes many forms of _____ so Six Sigma can focus on reducing _____.

- A. Waste, variability
- B. Inventory, defects
- C. Waste, cost
- D. Movement, variation

Correct Answer: A

QUESTION 4

Lean had its origins in the development and practice of the _____ Production System.

- A. Honda
- B. Toyota
- C. Ford
- D. Motorola



Correct Answer: B

QUESTION 5

A Lean Principle that addresses efficiency by the process worker is called _____?

- A. Visual Factory
- B. Supervising
- C. Training
- D. Standardizing

Correct Answer: D

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