



HP2-K34^{Q&As}

Supporting and Servicing HP 3PAR StoreServ Solutions

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QUESTION 1

Which statement is correct about using the Guided Maintenance (GM) scripts on an HP 3PAR StoreServ system?

- A. The GM scripts have to be run on a 3PARsvc to replace the drive chassis midplane.
- B. The Service Processor and node clock battery cannot be removed and replaced by using the GM scripts.
- C. The GM scripts have to be run on a 3PARsvc to replace the Service Processor.
- D. The Controller Node and drive cage cannot be removed and replaced by using the GM scripts.

Correct Answer: D

QUESTION 2

Which manual contains the physical, electrical, and atmospheric system requirements for an HP 3PAR StoreServ 7000?

- A. HP 3PAR StoreServ 7000 Storage Site Planning Manual
- B. HP 3PAR StoreServ 7000 Storage Detailed Configuration Guide
- C. HP 3PAR StoreServ 7000 Storage Installation Guide
- D. HP 3PAR StoreServ 7000 Storage Service Guide

Correct Answer: A

Reference: http://bizsupport2.austin.hp.com/bc/docs/support/SupportManual/c03606619/c0360661_9.pdf

QUESTION 3

You have just upgraded an HP 3PAR 10400 to the latest supported firmware and patch level. The customer environment consists of a mixture of Red Hat Linux and Windows Server 2012. After the HP 3PAR array firmware upgrade completes, the customer reports that the Red Hat Linux servers can see their LUNs, but the Windows servers cannot. An investigation determines that the Windows servers have marked the HP 3PAR LUNs as Offline.

Which step will solve this problem?

- A. Use the Windows Logical Disk Manager to set the LUNs as Online
- B. Change all Windows Virtual Volumes to Online in the IMC.
- C. Set the Microsoft native MPIO driver load-balancing policy to Active/Passive
- D. Change the Scsi.ConflictRetries setting from its default value of 80 to a value of 200

Correct Answer: D



QUESTION 4

What is significant about controller slots 1, 4, 2, and 3 on an HP 3PAR 10400?

- A. The slots are RCIP, Management, and Console serial slots.
- B. The slots are not accessible and are reserved for future use.
- C. The slots are recommended for Remote Copy FC.
- D. The slots are for disk chassis FC.

Correct Answer: A

QUESTION 5

When using Service Tools and Technical Support (STaTS), which pieces of information can you enter to perform a sales upgrade? (Select two.)

- A. HP 3PAR Storage Systems configuration file
- B. 3PAR serial number
- C. customer Service Agreement ID
- D. HP serial number
- E. HP 3PAR Storage System product number

Correct Answer: AB



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