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QUESTION 1

Which HP utility should you use to check hard drive and memory health?

A. HP Connection Manager

B. hpsetcfg utility

C. HP Performance Tuning Framework (PTF)

D. HP BIOS diagnostics

Correct Answer: D

QUESTION 2

A customer reports no sound after Windows XP loads. What is the first step you should take to identify the cause?

A. Replace the system board.

B. Check the Device Manager.

C. Check for errors in the BIOS.

D. Start Windows in Safe Mode.

Correct Answer: B

QUESTION 3

What is an important step you should take when replacing a processor?

A. Install an activation strip.

B. Install processor drivers.

C. Use a protector plate.

D. Replace the thermal grease.

Correct Answer: D

QUESTION 4

What is a function of High-bandwidth Digital Content Protection (HDCP)?

A. It enables you to view and store secure high-definition video and audio.

B. It provides the software to play secure high-definition content on non-HDCP compliant monitors.

C. It provides full surround sound audio and high-definition video capabilities to DVI connections.

D. It enables you to play secure high-definition content on a DVI monitor that is HDCP compliant.

Correct Answer: D

QUESTION 5

What must you do to optimize the performance of a 64-bit processor?

A. Install 64-bit compatible RAM.

B. Enable bit control in the BIOS.

C. Use a 64-bit operating system.

D. Install faster system memory.

Correct Answer: C

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