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QUESTION 1

Match each label with the correct port. NOTICE: Scroll down to see all available items.



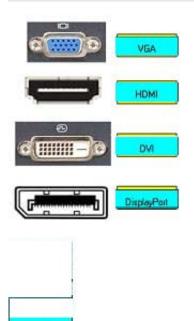


Select and Place:

Correct Answer:







QUESTION 2

Which action should you suggest to a customer before you go onsite to replace an intermittently failing hard drive?

- A. Print all relevant error logs.
- B. Create a user ID.
- C. Back up important data.
- D. Provide the login password.

Correct Answer: C

QUESTION 3

You should use the hpsetcfg tool after replacing which component?

- A. hard drive
- B. system memory
- C. system board
- D. keyboard
- Correct Answer: C

QUESTION 4



A customer purchases an HP notebook that is sold only in their region, but does not buy an HP Worldwide Care Pack. A problem with the notebook occurs while traveling in a foreign country. What should the customer do to repair the notebook under warranty coverage?

- A. The customer can bring the notebook to any service center in any country.
- B. The customer should check with the service center in the foreign country.
- C. The customer must return the product to a country where the product is supported.
- D. The customer has invalidated the warranty by traveling outside their region.

Correct Answer: C

QUESTION 5

Which HP application enables you to convert landscape display to portrait display?

- A. QuickLook
- B. Quick Launch
- C. Quick View
- D. QuickWeb
- Correct Answer: C

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