



# HP2-H08<sup>Q&As</sup>

Servicing HP Desktops , Workstations , and Notebooks

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### QUESTION 1

You have been asked to install BIOS updates over the network on all HP clients to reduce the administrative burden. You are using a Microsoft management agent to send the updates. What is the appropriate file to use to update the BIOS over the network?

- A. Bios cab file
- B. ROMPAQ file
- C. HPQflash file
- D. MSConfig file

Correct Answer: C

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### QUESTION 2

Why should you validate the serial number on an HP notebook or desktop? (Select two.)

- A. to verify the original computer configuration
- B. to activate pre-installed software
- C. to reactivate the operating system
- D. to ensure that the product is covered under warranty
- E. to enable HP applications

Correct Answer: AD

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### QUESTION 3

For what purpose is the command Repset.exe:/cpqsetup.txt used?

- A. to restore factory settings
- B. to load a saved BIOS configuration
- C. to delete a previous BIOS configuration
- D. to erase a DriveLock password at the BIOS level

Correct Answer: B

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### QUESTION 4

An HP product carries a 3-3-3 warranty. What does this mean?



- A. The product carries a 3 year parts, 3 year labor warranty, with no onsite service.
- B. The product carries a nine year warranty on all parts, labor, and updates.
- C. The product carries a 3 year parts, labor, and onsite service warranty.
- D. The product carries an advanced replacement warranty.

Correct Answer: C

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#### QUESTION 5

What is a benefit of HP DieamColor technology?

- A. It automatically locates and hides defective pixels by changing their color.
- B. It allows the use of a digitizer for point-and-click display functionality.
- C. It produces consistent color across digital devices and applications.
- D. It adjusts the color of the display according to the external light sources.

Correct Answer: C

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