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QUESTION 1

Which HP utility is used for testing SATA hard drives on HP workstations?

- A. Array Configuration Utility (ACU)
- B. Vision Diagnostics
- C. Built-In Self Test (BIST)
- D. Disk Defragmenter

Correct Answer: C

QUESTION 2

Which first step does HP recommend that you take to resolve compatibility and performance issues?

- A. Replace the hard drive.
- B. Update HP software.
- C. Update the BIOS.
- D. Replace the system board.

Correct Answer: C

QUESTION 3

An HP computer might display a microcode error after you replace which component?

- A. hard drive
- B. memory
- C. system board
- D. CMOS battery

Correct Answer: C

QUESTION 4

From which two locations can you run the DPS test? (Select two.)

- A. the reset button on the power supply
- B. System BIOS Diagnostics Menu



- C. Windows Administrative tools
- D. HP Vision Field Diagnostics
- E. hpsetcfg tool

Correct Answer: BC

QUESTION 5

Which action should you suggest to a customer before you go onsite to replace an intermittently failing hard drive?

- A. Print all relevant error logs.
- B. Create a user ID.
- C. Back up important data.
- D. Provide the login password.

Correct Answer: C

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