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QUESTION 1

Where can you confirm an HP spare part number?

A. HP Instant Reference Guide

B. HP Technology Center

C. HP PartSurfer

D. IT Resource Center

Correct Answer: C

QUESTION 2

Which key should you press during bootup to access the HP BIOS Setup Configuration Utility?

A. F2

B. F10

C. F1

D. F12

Correct Answer: B

QUESTION 3

You are trying to recover a password on an HP notebook PC with HP Startup Support Environment installed. Which key do you press to enter the HP SpareKey window?

A. F1

B. F4

C. F7

D. F12

Correct Answer: C

QUESTION 4

What information does the HP Battery Health Check utility provide about the battery?

A. warranty ID

B. number of charges remaining

C. name of the manufacturer

D. serial number

Correct Answer: A

QUESTION 5

Which function does the Wireless LAN 802.11 n standard provide?

A. uses the same antenna to receive and transmit simultaneously

B. operates in the 2.4GHz frequency range only

C. uses two or more transmitter and receiver antennas

D. provides more security features than 802.11

Correct Answer: C

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