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QUESTION 1

What is the definition of multi-core technology?

A. a system board with more than one CPU socket

B. a single CPU that has multiple execution cores

C. a processor that runs at multiple speeds

D. a processor that has the ability to hyperthread

Correct Answer: B

QUESTION 2

You are at a customer site to repair a computer and have determined that the replacement part is DOA. What should you do?

A. Call HP technical support.

B. Open a new support case with HP.

C. Replace the part as assigned.

D. Cancel the onsite service.

Correct Answer: B

QUESTION 3

You have upgraded the memory in a desktop, but the operating system detects 64MB less memory than was actually installed. What should you do first to find the cause?

A. Verify that no third-party memory is installed.

B. Check the disabled memory slot in BIOS.

C. Check the disabled memory hole in the system BIOS.

D. Determine the amount of shared video memory.

Correct Answer: D

QUESTION 4

Which HP tool replaces the HP Insight Diagnostics Utility?

A. Software Update Utility

B. Vision Field Diagnostics

C. Support Framework

D. Diagnostics for Windows

Correct Answer: D

QUESTION 5

What are two primary uses of the HP Insight Diagnostic tool? (Select two.)

A. software diagnostics

B. third-party device diagnostics

C. hardware diagnostics

D. performance diagnostics

E. hardware configuration display

Correct Answer: CE