



# HP2-H08<sup>Q&As</sup>

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#### QUESTION 1

From which two locations can you run the DPS test? (Select two.)

- A. the reset button on the power supply
- B. System BIOS Diagnostics Menu
- C. Windows Administrative tools
- D. HP Vision Field Diagnostics
- E. hpsetcfg tool

Correct Answer: BC

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#### QUESTION 2

A customer calls HP support saying his account is locked out, and the HP Credential Manager will not unlock his account. What should be the first thing you ask the customer about his user account?

- A. Is it an administrator account?
- B. Is the computer a member of the correct domain?
- C. Is it the only account on the computer?
- D. Is he using the correct user name?

Correct Answer: D

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#### QUESTION 3

Which technology does the monitor need to support to play a Blu-ray movie through a DVI connection?

- A. DVI-I
- B. HDCP
- C. DVI-D
- D. VGA

Correct Answer: B

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#### QUESTION 4

Your customer wants better security for sensitive data on their hard drives and asks for help enabling HP DriveLock. Where should you look to enable this?



- A. Windows Disk Management
- B. Security menu in BIOS
- C. Regedit32: Hkey\_Local\_Machine
- D. HP ProtectTools Security Manager

Correct Answer: B

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#### QUESTION 5

Which replacement part can generate an Invalid Electronic Serial Number error?

- A. processor
- B. system board
- C. hard drive
- D. memory

Correct Answer: B

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