



# HP2-H08<sup>Q&As</sup>

Servicing HP Desktops , Workstations , and Notebooks

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#### QUESTION 1

Which statement about SATA II is correct?

- A. SATA II supports native command queuing (NCQ).
- B. SATA II is more power-efficient than SATA I devices.
- C. SATA II cables can be folded safely.
- D. SATA II can daisy chain up to six drives.

Correct Answer: A

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#### QUESTION 2

Which statement is true regarding HP Firefox Virtual Browser?

- A. It creates a secure virtualization layer that prevents malware and viruses.
- B. It can be enabled on all new HP desktops in the system BIOS and run from the boot menu.
- C. It is run as a plug-in for Mozilla Firefox 3 and later on HP machines.
- D. It is not installed on client machines and runs from a server to provide a virtual environment.

Correct Answer: A

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#### QUESTION 3

Which HP utility is used for testing SATA hard drives on HP workstations?

- A. Array Configuration Utility (ACU)
- B. Vision Diagnostics
- C. Built-In Self Test (BIST)
- D. Disk Defragmenter

Correct Answer: C

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#### QUESTION 4

Other than on the serial number label, where can you access the serial number for an HP notebook or desktop?

- A. F2 Utility
- B. Drive Protection System (DPS) test



- C. BIOS Setup Utility
- D. Bootlog file

Correct Answer: C

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#### QUESTION 5

After a customer has replaced a hard drive, how can they restore the PC or notebook to the factory-default configuration?

- A. by restoring the settings from the preinstalled operating system on the new hard drive
- B. by purchasing a new operating system from Microsoft
- C. by using the recovery media created during the installation process
- D. by using the recover operating system option within the BIOS

Correct Answer: C

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