HP0-M43 Q&As

HP Service Manager 9.x Software

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QUESTION 1

Where can notifications be added?

A. from the main "Manage Catalog" screen

B. in the "User Properties" configuration pane

C. from the RAD editor pane

D. from the "Alert Definition" pane

Correct Answer: D

QUESTION 2

Which module does not have the ability to handle approvals?

A. Change Management

B. Service Desk

C. Request Management

D. Problem Management

Correct Answer: D

QUESTION 3

Which URLs are available for the Service Manager Web Tier? (Select three.)

A. /index.do

B. /default.htm

C. /accessible.do

D. /default.do

E. /ess.accessible.do

F. /ess.do

G. /index.htm

Correct Answer: ACF

QUESTION 4

Given the Service Manager RDBMS user has the right to create tables, which action in Service Manager translates directly into a SQL create statement?

A. creating a new dbdict

B. creating a new field in an existing dbdict

C. renaming a dbdict

D. renaming an existing field in an existing dbdict

Correct Answer: A

QUESTION 5

Where is the MySM home page activated?

A. Contact record

B. Incident Management Profile

C. Operator record

D. Service Desk Profile

Correct Answer: C

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