



# GE0-807<sup>Q&As</sup>

Genesys Certified Professional 8 - System Consultant, Outbound Voice

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#### QUESTION 1

You want to install one SIP Server and 3 Media Servers. You want to communicate with them directly using NET ANN. You also want each Media Server to support MOH, treatment and MCU. What will be the minimum number of VoIP Service DNSs you have to configure to support this request?

- A. 1
- B. 3
- C. 6
- D. 9

Correct Answer: A

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#### QUESTION 2

Which of the following are valid configurations for Open standard SIP architecture? Choose 2 answers

- A. 1 SIP Server, 1 Softswitch
- B. 5 SIP Server, 1 Network SIP Server
- C. 1 SIP Server, 1 T-Server
- D. 3 SIP Server, 5 T-Server, 1 Cisco call Manager

Correct Answer: AC

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#### QUESTION 3

Which Genesys component is used to load balance between multiple SIP Servers?

- A. Load Distribution Server
- B. SIP Server
- C. Network SIP server
- D. Media Server

Correct Answer: C

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#### QUESTION 4

Noting the subtle differences, which of the following is the correct format for the SIP INVITE as per RFC 4240?

- A. sip:annc@;play=[:]



- B. sip:annc@:play=[:]
- C. sip:annc@:play=[:]
- D. sip:annc@ play=[:]

Correct Answer: D

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#### QUESTION 5

If the option `\\auto-logout-ready\\` is set to true, in what state will the Agent be logged-out?

- A. from any state even if Agent is on call
- B. from any state except if Agent is on call
- C. only from not-ready state
- D. only from not-ready state except work-related modes such as Aftercallwork or LegalGuard

Correct Answer: A

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