

# **GE0-807**<sup>Q&As</sup>

Genesys Certified Professional 8 - System Consultant, Outbound Voice

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QUESTION 1
What is the response to REFER when the REFER method is used?
A. 200 OK
B. 202 Accepted
C. 183 session in Progress
D. C ACK
E. C NOTIFY
Correct Answer: A
QUESTION 2
When using Genesys Media Server, which of the following are the two types of supported media interfaces? (Choose 2 answers)
A. ADSL
B. NETANN
C. MSML
D. KVM / USB
Correct Answer: BC
QUESTION 3
Which of the following is considered an industry standard as the voice quality measurement approach for VoIP networks?
A. MOS
B. PESQ
C. QRT
D. PSQM
Correct Answer: B

#### **QUESTION 4**

When the internal registrar is enabled and SIP Server is also configured to store registration information in the



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configuration database, where, in CME, can you find the contact option specifying current location?

- A. corresponding DN
- B. corresponding Agent Login
- C. corresponding Voice over IP Service
- D. corresponding SIP Server
- E. It is not visible in CME

Correct Answer: A

#### **QUESTION 5**

What does 3PCC mean?

- A. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the SIP endpoint
- B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the multiple PCs (In this case 3 PCs)
- C. T-lib signaling takes over SIP signaling, so third party application such as Agent Desktop can transfer VoIP packets to SIP Server and back using T-lib
- D. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as SIP endpoints

Correct Answer: D

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