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QUESTION 1

T-Lib messages can be mapped to all of the SIP messages listed below except which of the following?

- A. INVITE
- B. UPDATE
- C. REFER
- D. REGISTER

Correct Answer: D

QUESTION 2

SIP Server can set Quality-of-Service bits to a user-defined value to prioritize SIP signaling traffic, which SIP Server option enables this configuration?

- A. `\\sip-ip-tos\\`
- B. `\\rtp-ip-tos\\`
- C. `\\set-qos-ip\\`
- D. `\\set-quality\\`

Correct Answer: A

QUESTION 3

Which statement is true?

- A. Recording is not possible from a routing strategy.
- B. If busy treatments are played from a routing strategy while Customer is waiting for an available Agent, as soon as a target is available, the busy treatment is stopped.

Correct Answer: B

QUESTION 4

What does 1PCC mean?

- A. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the SIP endpoint
- B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the same PC (no Hardware endpoint can be used)



- C. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as sipendpoints
- D. Both, SIP endpoint and T-lib client such as Agent Desktop has to be integrated in one application

Correct Answer: A

QUESTION 5

You have 3 separate remote sites using SIP technology without PBX, One location needs MOH and MCU capability, second location needs MOH and treatment capability and third site needs MOH and recording capability, what is the minimal number of Media Servers you need to install?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

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