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QUESTION 1

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 2

Which of these components has the functionality of a redirect server? Choose 2 answers

- A. T Server
- B. SIP Server
- C. Network SIP Server
- D. Media Server

Correct Answer: BD

QUESTION 3

Which protocol is SIP Server using in communication with Media Server?

- A. CTI protocol
- B. T-Lib
- C. SIP
- D. H.323
- E. voice XML

Correct Answer: D

QUESTION 4



Which statement is true?

A. Recording is not possible from a routing strategy.

B. If busy treatments are played from a routing strategy while Customer is waiting for an available Agent, as soon as a target is available, the busy treatment is stopped.

Correct Answer: B

QUESTION 5

SIP Server can set Quality-of-Service bits to a user-defined value to prioritize SIP signaling traffic, which SIP Server option enables this configuration?

A. `\\sip-ip-tos\\`

B. `\\rtp-ip-tos\\`

C. `\\set-qos-ip\\`

D. `\\set-quality\\`

Correct Answer: A

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