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QUESTION 1

Which of these components has the functionality of a redirect server? Choose 2 answers

- A. T Server
- B. SIP Server
- C. Network SIP Server
- D. Media Server

Correct Answer: BD

QUESTION 2

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 3

When configuring a Voice over IP Service ON in Genesys Administrator to enable treatment capability of Media Server using NET ANN, which options are mandatory in the TServer section of the Annex Tab of this DN? (Choose 2 answers)

- A. contact = host and port of the SIP server handling request for treatment
- B. contact = host and port of the Media Server handling request for treatment
- C. service-type = treatment
- D. request-uri = URI to be sent by SIP server to Media Server to play proper treatment (e.g. Filename to be played)
- E. name = name of the treatment to be played

Correct Answer: BD

QUESTION 4



Which statement is correct?

- A. When using SIP Server with Framework 8, Genesys recommends that you Install SIP Server and Media Server on the same server to improve performance.
- B. The configuration wizards for all of the Genesys products can be installed from the Framework 8 Installation Media.
- C. Customers who have a legacy PBX deployed and now want to deploy GenesysFramework 8 with Genesys SIP Server will need to dismantle their legacy infrastructure prior to deploying SIP.
- D. Genesys Administrator is used to provision applications in Framework 8.

Correct Answer: B

QUESTION 5

In a single site deployment, SIP Server can be deployed in which of the following modes? Choose 3 answers

- A. Stand alone SIP Server
- B. SIP Server integrated with a Softswitch
- C. Open Standard SIP Architecture
- D. Hybrid architecture
- E. Application Server Mode

Correct Answer: ABC

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