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QUESTION 1

Business analysis bridges the gap between which two disciplines?

- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

QUESTION 2

Which of the following investigation techniques is MOST appropriate for collecting quantitative information?

- A. Workshops.
- B. Activity sampling.
- C. Interviewing.
- D. Prototyping.

Correct Answer: B

QUESTION 3

An analyst has discovered that a company wishes to hold information about departments and employees. A department may have many employees in it, but each employee can, at any one time, only work in one department. There is no requirement to store historical information. However, there are currently eight departments and over one hundred employees. How would this relationship be shown on an Entity Relationship diagram?

- A. As (8..100) at the Department end of the relationship.
- B. As a many-to-many between Department and Employee.
- C. As a one-to-one between Department and Employee.
- D. As a one-to-many between Department and Employee.

Correct Answer: D

QUESTION 4

A company provides a help desk facility to support users of their computer software. How would the provision of this facility be classified on their value chain?



- A. As an Inbound Logistics activity,
- B. As a Sales and Marketing activity.
- C. As a Technology Development activity.
- D. As a Service activity.

Correct Answer: D

QUESTION 5

Which of the following is an advantage to the host organisation of using an internal consultant to conduct a business analysis project?

- A. They will have a broad business perspective.
- B. They will be familiar with the host organisation.
- C. They will only be paid when they are needed.
- D. They will have a dispassionate view of the host organisation.

Correct Answer: B

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