



# FCBA<sup>Q&As</sup>

BCS Foundation Certificate in Business Analysis

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### QUESTION 1

Different reactions may be observed when a change to working methods is proposed. These reactions include:

- a.  
Enthusiasm for the change.
- b. Fear of the change.
- c.  
Reduced performance on the job.
- d.  
Reluctant acceptance of the change.

Which of the following represents the typical sequence of these four reactions?

- A. b, d, c and a.
- B. a, b, c and d.
- C. b, c, d and a.
- D. a, b, d and c.

Correct Answer: C

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### QUESTION 2

One of the stages of the Business Activity Process Model is 'Consider the perspectives'. Which of the following would be particularly relevant in this stage?

- A. PESTLE analysis.
- B. Requirements Modelling.
- C. Cost Benefit Analysis.
- D. Business Activity Modelling.

Correct Answer: D

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### QUESTION 3

What does the M stand for in MoSCoW?

- A. Mission.



- B. Must have.
- C. Management.
- D. Mandatory.

Correct Answer: B

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#### QUESTION 4

The change curve shows the range of emotions experienced by people when facing change. One of the axes on the graph is Time; what is the other axis?

- A. Fear.
- B. Self-esteem.
- C. Anger.
- D. Shock.

Correct Answer: B

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#### QUESTION 5

Which of the following statements about business activity models (BAM) is correct?

- A. A BAM flowcharts the sequence of business events.
- B. A BAM will show who carries out business activities.
- C. A BAM is a model of the organisation's processes.
- D. A BAM will be defined for each business perspective.

Correct Answer: D

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